### POLICY DOCUMENT

# Product Name: Sahara Shubh Nivesh — Jeevan Bima (UIN :127N028V01) Type of Product: Non-linked Endowment Plan without Profits SCHEDULE

Policy No.			Customer	
			ID	
AGENCY CODE		AGENCY		
		NAME		
MOBILE NO./ LANDI	LINE NO	O. of Agent		
Name of the Life Assured			·	
Address:				
Name of the Proponent				

Proposal No.	Date of Proposal
Date of Commencement	Mode of Payment
Age	Date of Birth
Nature of age-proof submitted	Whether Age
	Admitted

Coverage type	Product Code	Sum Assured (In	Policy Term (In Years)	Premium Paying Term	MaturityDate	Premium (In Rupees)
		Rupees)				
				Single Premium		
Single Premium						

Name of Nominee (Under Section 39 of I	Insurance Act, 1938)
Name of Appointee if Nominee is minor	
Event	Benefit
Survival upto the end of policy term	Sum assured.
Death during policy term	Sum Assured
To whom payable	The Proposer or his Assigns or Nominees (under section 39 of the
	Insurance Act,
	1938), or Proving Executors or Administrators or other Legal
	Representatives under law.
Period during which premiums payable	Single Premium.
Special Provisions	

Sahara India Life Insurance Company Ltd. (hereinafter called "the Company") having received a proposal and Declaration, and the premium from the Proposer and the Life Assured named in the Schedule referred to hereinabove and the said Proposal and Declaration with the statements contained and referred to therein having been agreed to by the said Proposer and the Company as the basis of this assurance the Company does by this Policy agree to pay the Sum Assured without interest at the Registered or Local Corporate Office of the Company where this policy is serviced to the person or persons to whom the same is payable in terms of the said Schedule, on proof to the satisfaction of the Company of the Sum Assured having become payable as set out in the schedule, of the title of the said person or persons claiming payment and of the correctness of the age of the Life Assured stated in the Proposal if not previously admitted.

And it is hereby declared that this Policy of Assurance shall be subject to the Conditions and Privileges printed and attached with the Schedule and that the Schedule above referred to and every endorsement placed on the policy by the Company shall be deemed part of the policy.

Signed at Lucknow Authorised Signatory

Date:

## **Conditions and Privileges**

#### 1. Definitions:

"age" means the age nearer birthday as on the date of commencement on the basis of date of birth as declared in the Proposal Form.

"proposer" means the person who proposes for insurance on own life or on the life of the minor to be assured.

"life assured" means the person on whose life insurance cover is granted.

"maturity date" means the date on which the risk cover ceases and benefits available become payable in terms of the policy except in case where death of the life assured occurs prior to the said date.

"policy anniversary" means the date and month of the commencement of the policy falling subsequently every year.

"policyholder" means the owner of the policy in whom right and title under the policy vests.

"sum assured" means the amount payable under the Base Policy in terms of the policy conditions.

"surrender" means terminating the contract once for all . On surrender, surrender value is payable as specified hereinafter.

2. Age Proof: The premium mentioned in the policy has been calculated on the basis of the age disclosed in the proposal form. Should there be difference in the age proof submitted and the age mentioned in the proposal form, the Company will charge difference of premiums with interest on the prevailing rate compounding half yearly on the difference of the original premium charged and correct premium from the date of commencement till the admission of age. A charge for the outstanding difference of premiums and interest will be created on the policy without prejudice to the interest of the Company and the same will be recovered from any claim amount payable under the policy. In case the age renders the life assured uninsurable under the existing product, no amount shall be refunded to the life assured but a modified product shall be substituted as per the terms and conditions of the Company at the commencement of the Assurance.

#### 3. Suicide:

In case of death due to suicide within twelve months from the date of inception of the policy, the nominee / beneficiary shall be entitled to 80% of the single premium paid.

**4. Assignment and Nomination**: Assignment of the policy, whether with or without consideration may be made only by an endorsement upon the policy itself or by a separate instrument, signed in either case by the transferor or by the assignor or his duly authorised agent and attested by at least one witness, specifically setting forth the fact of transfer or assignment.

The holder of a policy of life insurance on his own life may, when effecting the policy or at any time before the policy matures for payment, nominate the person or persons to whom the money secured by the policy shall be paid in the event of his death.

Notice should be served on the Company for registration of Assignment/Change in Nomination.

The Company does not accept any responsibility or express any opinion as to its validity or legal effect.

5. **Vesting of Policy:** In case policy issued on the life of a minor, it will automatically vest in the life assured on the date the child attains the age of 18 years.

On vesting, the life assured shall become the absolute owner of the policy and the proposer shall cease to have any interest therein.

- **6. Maturity Benefit:** In case the life assured survives the date of maturity Sum Assured shall be payable under the policy.
- 7. Death Benefit: Sum Assured will be payable immediately on the death of the life assured.

#### 8. Surrender Value:

The policy can be surrendered any time from the date of commencement of risk.

Surrender benefit payable will be higher of the Guaranteed Surrender Value or the Special Surrender Value, where:

- Guaranteed Surrender Value is equal to 70% of the single premium paid excluding extra premium, if any, if the policy is surrendered during first three years. Thereafter, the Guaranteed Surrender Value throughout will be 90% of the single premium paid excluding extra premium, if any.
- Special Surrender Value will be as declared from time to time depending upon the experience of the company.

#### 9. Forfeiture in certain events:

All monies paid under the policy shall belong to the Company in case any condition contained or endorsed herein is contravened or in case it is found that the proposal, personal statement or any connected document contains any untrue or incorrect statement or any material information has been withheld.

However, after the expiry of two years from the date on which it was effected, the Company may call the policy in question and cancel it only if it is established that such concealment or misrepresentation was on a material matter or suppressed fact which was material to disclose and that it was fraudulently made by the policyholder and the policyholder knew at the time of making it that the statement was false or it suppressed facts which it was material to disclose. Such cancelation of the policy will be subject to payment of surrender value already acquired by the policy.

Provided, nothing shall prevent the Company to call for age proof at any time.

- **10. Free Look period:** Policyholder is entitled to review the terms and conditions of the policy within a period of fifteen days from the date of receipt of the policy bond and in case of any disagreement with the terms and conditions, the policyholder shall have option to return the policy bond stating the reasons for disagreement. In such a case the policyholder shall be entitled to refund of the paid premium after deduction of proportionate risk premium, expenses incurred towards medical examination and stamp duty charges.
- 11. Taxation: Tax benefits if any, under the policy will be as per prevailing provisions of the Income-Tax Act, 1961. The Company reserves the right to withhold from the policy proceeds such taxes, charges or levies as may be applicable from time to time. The Company also reserves the right to recover from the policyholder such taxes, charges or levies including Service Tax as may be imposed on insurance transactions including policy premium.
- **12. Address for communication:** All communications in respect of this policy may be sent to the Registered Office or to the Local Corporate Office of the Company.
- **13. Loan:** Loan will be available during the term of the policy to the extent of maximum 90% of the surrender value on following terms and conditions and on such further terms and conditions as the Company may decide from time to time:
  - 1. Policy shall be assigned absolutely in favour of the Company as security for the repayment of loan and interest thereon;
  - 2. Interest will be charged compounding half yearly at the rate decided by the Company from time to time.
  - 3. First payment of interest shall be made on the next policy anniversary or on the date six months before the next policy anniversary whichever immediately follows the date on which loan is advanced and every half-yearly thereafter.
  - 4. Interest will be charged minimum for a period of six months. The Company will have the right to call upon the policyholder to pay the full outstanding loan and interest within one month from the date of notice and on failure to do so, the Company will have the right to surrender the policy and adjust the outstanding loan and interest from the surrender value of the policy without giving further notice to the policyholder.
  - 5. The Company shall have the right to deduct the outstanding loan and interest thereon or part thereof which is outstanding from the proceeds of the maturity value or on settlement of death claim.
- 14. Section 45 of Insurance Act, 1938: No policy of life insurance shall, after the expiry of two years from the date on which it was effected, be called in question by the insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that such statement was on a material

matter or suppressed facts which it was material to disclose and that it was fraudulently made by the policyholder and that the policyholder knew at the time of making it that the statement was false or it suppressed facts which it was material to disclose.

- 15. Claim settlements: Normally the following documents will be required for settlement of claim:
  - (a) On maturity-
    - (1) (1) Policy bond
    - (2) (2) Discharge voucher
    - (3) (3) Deed of Assignment if any
  - (b) On death- One or more of the following documents may be required on the basis of cause of death
    - (4) Prescribed Death Claim Form
    - (5) Policy Bond
    - (6) Original death Certificate
    - (7) Certificate of cremation / burial
    - (8) Discharge Form
    - (9) Hospital / last Medical Attendant's Certificate
    - (10) Legal evidence of title to the claim if the claimant is not a Nominee / Assignee
    - (11) Employer's certificate stating leave availed on Medical grounds
    - (12) Copies of First Information Report, Police Inquest Report & Post Mortem Report in case the death occurred due to accident
    - (10) Any other document as may be called for if required
- **16**. **Grievance Redressal:** Any grievance/ complaint pertaining to this policy may be addressed to the Local Corporate Office of the Company or to the Grievance Redressal Officer, at the following address:

"The Grievance Redressal Officer, Sahara India Life Insurance Company Ltd., Sahara India Centre, 2, Kapoorthala Complex, Lucknow-226024"

In case however, the grievance/complaint remains unresolved, the policyholder may approach the nearest Ombudsman office. The addresses of different Ombudsman offices are given below.

Office of the	Name of the	Contact Details	Areas of
Ombudsman	Ombudsman		Jurisdiction
AHMEDABAD	Shri P. Ramamoorthy	Insurance Ombudsman, Office of the Insurance Ombudsman, 2nd Floor, Ambica House, Nr. C.U. Shah College, Ashram Road, AHMEDABAD-380 014. Tel.:- 079-27546840 Fax: 079-27546142 Email ins.omb@rediffmail.com	Gujarat , UT of Dadra & Nagar Haveli, Daman and Diu
BHOPAL		Insurance Ombudsman, Office of the Insurance Ombudsman, Janak Vihar Complex, 2 <sup>nd</sup> Floor, 6, Malviya Nagar, Opp. Airtel, Near New Market, BHOPAL(M.P.)-462 023. Tel.:- 0755-2569201 Fax: 0755-2769203 Email bimalokpalbhopal@airtelmail.in	Madhya Pradesh & Chhattisgarh

DITTID A MEGGETTALA P	CL.: D. D.	In a series of the form	0.2
BHUBANESHWAR	Shri B. P. Parija Shri Manik	Insurance Ombudsman, Office of the Insurance Ombudsman, 62, Forest Park,  BHUBANESHWAR-751 009. Tel.:- 0674-2596455 Fax: 0674-2596429 Email ioobbsr@dataone.in	Orissa
CHANDIGARH	Sonawane	Insurance Ombudsman, Office of the Insurance Ombudsman, S.C.O. No.101-103, 2nd Floor, Batra Building. Sector 17-D, CHANDIGARH-160 017. Tel.:- 0172-2706468 Fax: 0172-2708274 Email ombchd@yahoo.co.in	Punjab , Haryana, Himachal Pradesh, Jammu & Kashmir , UT of Chandigarh
CHENNAI		Insurance Ombudsman, Office of the Insurance Ombudsman, Fathima Akhtar Court, 4th Floor, 453 (old 312), Anna Salai, Teynampet, CHENNAI-600 018. Tel.:- 044-24333668 /5284 Fax: 044-24333664 Email chennaiinsuranceombudsman@gmail.com	Tamil Nadu, UT– Pondicherry Town and Karaikal (which are part of UT of Pondicherry)
NEW DELHI	Shri Surendra Pal Singh	Shri Surendra Pal Singh Insurance Ombudsman, Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Bldg., Asaf Ali Road, NEW DELHI-110 002. Tel.:- 011-23239633 Fax: 011-23230858 Email iobdelraj@rediffmail.com	Delhi & Rajasthan
GUWAHATI	Shri D. C. Choudhury	Shri D.C. Choudhury, Insurance Ombudsman, Office of the Insurance Ombudsman, "Jeevan Nivesh", 5 <sup>th</sup> Floor, Near Panbazar Overbridge, S.S. Road, GUWAHATI-781 001 (ASSAM). Tel.:- 0361-2132204/5 Fax: 0361-2732937 Email ombudsmanghy@rediffmail.com	Assam , Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura
HYDERABAD		Insurance Ombudsman, Office of the Insurance Ombudsman, 6-2-46, 1 <sup>st</sup> Floor, Moin Court, A.C. Guards, Lakdi-Ka-Pool,  HYDERABAD-500 004. Tel: 040-65504123 Fax: 040-23376599 Email insombudhyd@gmail.com	Andhra Pradesh, Karnataka and UT of Yanam – a part of the UT of Pondicherry

КОСНІ	Shri R. Jyothindranath an	Insurance Ombudsman, Office of the Insurance Ombudsman, 2nd Floor, CC 27/2603, Pulinat Bldg., Opp. Cochin Shipyard, M.G. Road, ERNAKULAM-682 015. Tel: 0484-2358759 Fax: 0484-2359336 Email iokochi@asianetindia.com	Kerala, UT of (a) Lakshadweep, (b) Mahe – a part of UT of Pondicherry
KOLKATA	Ms. Manika Datta	Ms. Manika Datta Insurance Ombudsman, Office of the Insurance Ombudsman, 4th Floor, Hindusthan Bldg. Annexe, 4, C.R.Avenue, Kolkatta – 700 072.  Tel: 033 22124346/(40) Fax: 033 22124341 Email:iombsbpa@bsnl.in	West Bengal , Bihar , Jharkhand and UT of Andeman & Nicobar Islands , Sikkim
LUCKNOW	Shri G. B. Pande	Insurance Ombudsman, Office of the Insurance Ombudsman, Jeevan Bhawan, Phase-2, 6 <sup>th</sup> Floor, Nawal Kishore Road, Hazaratganj, LUCKNOW-226 001. Tel: 0522 -2231331 Fax: 0522-2231310 Email insombudsman@rediffmail.com	Uttar Pradesh and Uttaranchal
MUMBAI		Insurance Ombudsman, Office of the Insurance Ombudsman, S.V. Road, Santacruz(W), MUMBAI-400 054. Tel: 022-26106928 Fax: 022-26106052 Email ombudsmanmumbai@gmail.com	Maharashtra , Goa