

p. Chief/Sr. Branch Manager

LIFE INSURANCE CORPORATION OF INDIA (Established by the Life Insurance Corporation Act, 1956) **Registration Number: 512**

<u>LIC's Jeevan Utkarsh (With Profits) (UIN: 512N313V01)</u> (A non-linked, with-profit, Single Premium Life Assurance plan)

PART – A

| Ref: NB | Branch Office: |
|--|--|
| | |
| | Date: |
| | |
| Dear Policyholder, | |
| Re: Your Policy No | |
| We have pleasure in forwarding herewith the above policy document which please fire | nd in order. |
| We would also like to draw your kind attention to the information mentioned in available under the Policy. | the Schedule of the Policy and the benefits |
| Some of our plans have certain options (including rider) available under them. It is under this plan and mentioned in the Policy Document are noted carefully as it w exercise any of the available options. It is also essential to note that such options, if this plan has to be exercised in the right manner and during the stipulated time limit as | ill be helpful to you, in case you decide to available and mentioned in the document of |
| Free Look Period | |
| We would request you to go through the terms and conditions of the Policy and in conditions, you may return the Policy within a period of 15 days from the date of receipour objections and disagreement. On receipt of the policy we shall cancel the same a shall be refunded to you after deducting the proportionate risk premium (for Basperiod on cover and charges for medical examination, special reports, if any, and | pipt of policy document stating the reasons of and the amount of premium deposited by you se Policy and Rider, if opted for) for the |
| We would also like to draw your attention to the following aspects: | |
| 1) Change of Address: In case you change your residence, kindly ensure that you i Branch Office. | nform the change in address to the servicing |
| 2) Assignment: Assignment should be in accordance with provision of Section 38 of time to time. The current provisions of Section 38 are enclosed as Annexure –I f | |
| 3) Nomination: Nomination should be in accordance with provision of Section 39 of time to time. The current provisions of Section 39 are enclosed as Annexure –II | |
| 4) Section 45 of Insurance Act, 1938: The current provisions of the same are enclose | ed as Annexure –III. |
| 5) Please avail LIC's e-services. Visit our website: www.licindia.in to enable us to s | serve you better. |
| If you find any errors in this policy document, you may return this Policy for correction | ons. |
| Thanking you. | |
| Yours faithfully, | |
| | |

PART - A (Contd.)

THE LIFE INSURANCE CORPORATION OF INDIA (hereinafter called "the Corporation") having received a Proposal along with the Declaration and Total Premium from the Proposer and the Life Assured named in the Schedule referred to herein below and the said Proposal and Declaration with the statements contained and referred to therein having been agreed to by the said Proposer and the Corporation as basis of this assurance do by this Policy agree, to pay the Benefits, but without interest, at the Branch Office of the Corporation where this Policy is serviced, to the person or persons to whom the same is payable in terms of the said Schedule, on proof to the satisfaction of the Corporation of the Benefits having become payable as set out in this Policy Document, of the title of the said person or persons claiming payment and of the correctness of the age of the Life Assured stated in the Proposal if not previously admitted.

And it is hereby declared that this Policy of Assurance shall be subject to the Definitions, Benefits, Conditions Related To Servicing Aspects, Other Terms And Conditions and Statutory Provisions printed on the back hereof and that the following Schedule and every endorsement placed on the Policy by the Corporation shall be deemed to be part of the Policy.

SCHEDULE

| DIVISIONAL OFF | TCE: | | Bl | RANCH OFFICE: |
|--|--------------|--|---------------|---------------------------------------|
| Policy No.: | | Sum Assured on Death (Rs.): | | Date of birth of the Life Assured: |
| Date of Commenceme Policy: | ent of | Basic Sum Assured (Rs.): | | Age of the Life Assured: |
| | 671.1 | Rider Sum Assured (Rs.): | | |
| Date of Commenceme | ent of Risk: | Tabular Single Premium for Base | Policy (Rs.): | Whether age Admitted? |
| Plan & Policy Term: | | i.Single Premium (Rs.): | | |
| Date of Maturity: | | ii.Extra Charge (Rs.): | | |
| Date of Vesting: | | iii.Rider premium (Rs.): | | |
| Date of Rider Termina | ation: | - | | |
| | | Total Premium (Rs.): | | |
| | | Taxes (Rs.): | | |
| | | ental Death and Disability Benef y be applicable if this rider has been | | 9V01), are as mentioned under |
| Name of Nominee(s) under | | Proposal No.: | | |
| Section 39 of the Insurance Act, 1938: | | Date of Proposal: | | |
| Age of Nominee(s) and their relationship: Date of issuance of policy: | | | | |
| If nominee is a minor, name of | | Benefit Illustration Reference No.: | | |
| the Appointee: Name and address of Proposer: | | Name and address of Life Assured: | | |
| Beneficiary to whom payable | Benefits | The proposer or the Life Assured or his Assignee under Section 38 of the Insurance Act, 1938 or Nominees under Section 39 of the Insurance Act, 1938 or proved Executors or Administrators or other Legal Representatives who should take out representation to his/her Estate or limited to the moneys payable under this Policy from any Court of any State or Territory of the Union of India, as applicable. | | |
| | | n at the above mentioned Branch Or elating to the policy should be addre | | d e-mail ID is given on the last page |
| Examined by: | | | - | |
| Form No.: | Г. | | | Branch Manager |
| Agency Code | Agen | cy Name | _ | obile Number / |
| | | | Landline N | lumber |

PART - B: DEFINITIONS

The definitions of terms/words used in the Policy Document are as under:

- 1. **Age** is the age nearest birthday of the Life Assured at the time of the commencement of the policy except for age 6 years for which the age is in completed years.
- 2. **Appointee** is the person to whom the proceeds/benefits secured under the Policy are payable if the benefit becomes payable to the nominee and nominee is minor as on the date of claim payment.
- 3. **Assignee** is the person to whom the rights and benefits are transferred by virtue of an Assignment.
- 4. **Assignment** is the process of transferring the rights and benefits to an "Assignee". Assignment should be in accordance with the provisions of Section 38 of the Insurance Act, 1938 as amended from time to time.
- 5. Base Policy is that part of the Policy referring to basic benefit (benefits referred to in this Policy Document excluding benefits covered under Rider, if opted for).
- 6. **Beneficiary** means the person who is entitled to receive benefits under this Policy. The Beneficiary may be Proposer or Life Assured or his Assignee or Nominees or proved Executors or Administrators or other Legal Representatives as the case may be.
- 7. Corporation means the Life Insurance Corporation of India established under Section 3 of the LIC Act, 1956.
- 8. **Date of commencement of policy** is the start date of this Policy.
- 9. **Date of commencement of risk** is the date on which the Corporation accepts the risk for insurance (cover) as evidenced in the Schedule of the policy.
- 10. Date of issuance of policy is a date when a proposal after underwriting is accepted as a policy and this contract gets effected.
- 11. **Date of Maturity** means the date specified in the Schedule on which the Maturity Benefit shall become payable to the policyholder.
- 12. **Date of vesting** (applicable only if the age of the Life Assured is below 18 years on the date of commencement of policy) is the date from which the Life Assured becomes entitled to the policy benefits as specified in Condition 4 of Part C of this Policy Document.
- 13. **Death Benefit** means the benefit, agreed at the inception of the contract, which is payable on death of Life Assured.
- 14. **Discharge form** is the form to be filled by policyholder/claimant to claim the maturity/surrender /death benefit under the policy.
- 15. **Endorsement** means conditions attached/ affixed to this Policy incorporating any amendments or modifications agreed to or issued by the Corporation.
- 16. Extra charge is the extra amount if charged under the policy due to underwriting decision.
- 17. Foreclosure is an action of closing the policy due to default in payment of outstanding loan and/or loan interest on due date.
- 18. **Free Look Period** is the period of 15 days from the date of receipt of the Policy Document by the Policyholder to review the terms and conditions of this policy and where the Policyholder disagrees to any of those terms and conditions, he/ she has the option to return this policy as detailed in Condition 6 of Part D.
- 19. Guaranteed Surrender Value is the minimum guaranteed amount of Surrender Value payable to the policyholder on surrender of the policy.
- 20. **IRDAI** means Insurance Regulatory and Development Authority of India earlier called as Insurance Regulatory and Development Authority (IRDA).
- 21. **Life Assured** is the person on whose life the insurance cover has been accepted.
- 22. Loan is the interest bearing repayable amount granted by the Corporation against the surrender value payable to the policyholder.
- 23. **Maturity Benefit** means the benefit, which is payable on date of maturity i.e. at the end of the policy term on life assured surviving the stipulated Date of Maturity.
- 24. **Material information** is the information already known to the Life Assured at the time of obtaining a policy which has a bearing on underwriting of the proposal/policy submitted.
- 25. Minor is a person who has not completed 18 years of age.
- 26. **Nomination** is the process of nominating a person who is named as "Nominee" in the proposal form or subsequently included/changed by an endorsement. Nomination should be in accordance with provisions of Section 39 of the Insurance Act, 1938 as amended from time to time.
- 27. **Nominee** is the person nominated by the Life Assured under this Policy who is authorized to receive the claim benefit payable under this Policy and to give a valid discharge to the Corporation on settlement of the claim.
- 28. **Participating** means the Policy is eligible for share of profit depending upon the Corporation's experience.
- 29. **Policy Anniversary** means one year from the date of commencement of the Policy and the same date falling each year thereafter, till the date of maturity.
- 30. **Policy/ Policy Document** means this document along with endorsements, if any, issued by the Corporation which is a legal contract between the Policyholder and the Corporation.
- 31. **Policyholder** is the legal owner of this policy.
- 32. **Policy term** is the period, in years, as specified in the Schedule, commencing from the Date of commencement of policy.
- 33. **Policy year** is the period between two consecutive policy anniversaries. This period includes the first day and excludes the next policy anniversary day.
- 34. **Proposer** is a person who proposes the life insurance proposal.
- 35. **Rider** is an add-on benefit in addition to basic benefits as specified under this Policy Document.

- 36. **Rider Premium** is the premium payable by the policyholder along with the premium under Base Policy towards the additional cover/ benefit opted under the rider, if opted. This Rider Premium does not include any taxes.
- 37. **Rider Sum Assured** is the assured amount payable on happening of a specified event covered under the rider, if opted.
- 38. **Schedule** is the part of policy document that gives the specific details of your policy.
- 39. **Settlement Option:** Settlement Option, as specified in Condition 7 of Part D of this Policy Document, is an option available under this policy, to receive claim amount (i.e. Maturity Benefit or Death Benefit) in instalments instead of lumpsum amount over a period chosen by the Life Assured.
- 40. **Single Premium** is the amount paid by the Policyholder as mentioned in the schedule of this Policy Document to secure the benefits under the base policy. The Single Premium is inclusive of rebate, if any and excludes any extra charges and rider premium.
 - The term 'Single Premium' used anywhere in this Policy Document does not include any taxes.
- 41. **Sum Assured on Death** is the assured amount payable on death during the policy term after the date of commencement of risk.
- 42. **Sum Assured on Maturity** is the absolute amount payable on Date of Maturity as mentioned in Condition 2 of Part C of this Policy Document.
- 43. Surrender means complete withdrawal / termination of the entire policy before maturity.
- 44. **Surrender Value** means an amount, if any, that becomes payable in case of surrender in accordance with the terms and condition of this policy.
- 45. **Tabular Single Premium** is the premium for the chosen Basic Sum Assured based on the age of the Life Assured without application of any rebate or extra loading, which form basis for determination of Sum Assured on Death.
- 46. **Total Premium paid** is the contractual amount paid by the Policyholder as mentioned in the Schedule of this Policy Document to secure the benefits under the base policy. This amount includes rebate and extra charges and rider premium if any.
 - The term 'Total Premium paid' used anywhere in this Policy Document does not include any taxes.
- 47. **Underwriting** is the term used to describe the process of assessing risk and ensuring that the cost of the cover is proportionate to the risks faced by the individual concerned. Based on underwriting, a decision on acceptance or rejection of cover as well as applicability of suitable premium or modified terms, if any, is taken.
- 48. **UIN** means the Unique Identification Number allotted to this plan by the IRDAI.
- 49. **With Profits** policies mean policies which are entitled for any share in surplus (profits) emerging during the term of the policy in accordance with the terms and conditions of the policy.

PART - C: BENEFITS

The following benefits are payable under this policy:

1. Death Benefit:

i) On death during first five policy years:

Before the date of commencement of risk: Refund of single premium without interest.

After the date of commencement of risk: "Sum Assured on Death" shall be payable.

ii) On death after completion of five policy years but before the stipulated Date of Maturity:

"Sum Assured on Death" along with Loyalty Addition, if any, shall be payable.

Where "Sum Assured on Death" is defined as the highest of

- 125% of the single premium; or
- Sum Assured on Maturity; or
- "Absolute amount assured to be paid on death" i.e. 10 times of Tabular Single Premium
- 2. Maturity Benefit: On Life Assured surviving the stipulated Date of Maturity, "Sum Assured on Maturity" along with Loyalty Addition, if any, shall be payable. Where "Sum Assured on Maturity" is equal to Basic Sum Assured.
- 3. Date of Commencement of Risk (applicable only if the age of the Life Assured is less than 8 years):

In case the age at entry of the Life assured is less than 8 years, the risk under this plan will commence one day before the policy anniversary coinciding with or immediately following the completion of 8 years of age.

For those aged 8 years or more at entry, risk will commence immediately from the date of issuance of policy.

4. Date of Vesting (Applicable only if the age of the Life Assured is below 18 years on the date of commencement of policy): If the Life Assured is alive on the vesting date and if a request in writing for surrendering the policy has not been received by Corporation before such vesting date from the person entitled to the policy moneys, this policy shall automatically vest in the Life Assured on such vesting date i.e. on the policy anniversary coinciding with or immediately following the completion of 18 years of age and shall on such vesting be deemed to be a contract between the Corporation and the Life Assured. The Life Assured shall become the absolute owner of the policy and the proposer or his estate shall cease to have any right or interest therein.

5. <u>LIC's Accidental Death and Disability Benefit Rider (UIN: 512B209V01) (If opted)</u>: An 'Accident' for the purpose of this policy is defined as "An Accident is a sudden, unforeseen and involuntary event caused by external, violent and visible means."

LIC's Accidental Death and Disability Benefit Rider is available only at the inception of the policy on payment of additional premium. This benefit will not be available under the policy on the life of minors, during minority of the Life Assured.

The maximum aggregate limit of assurance under all policies including policies with in-built Accident Benefit taken with Life Insurance Corporation of India under individual policies as well as group policies on the same life to which following benefits apply shall not in any event exceed Rs.100 lakhs of Accident Benefit Sum Assured. If there be more policies than one and if the total Accident Benefit Sum Assured exceeds Rs.100 lakhs, the benefits shall apply to the first Rs. 100 lakhs Accident Benefit Sum Assured in order of date of policies issued.

If the Life assured is involved in an accident at any time when this Policy is inforce for the full Sum Assured, and such injury shall within 180 days of its occurrence solely, directly and independently of all other causes result in (a) either permanent and total disability, as hereinafter defined or (b) death of the Life assured and the same is proved to the satisfaction of the Corporation, the Corporation agrees in case of:

(a). **Disability to the Life Assured**: pay additional sum equal to the Accident Benefit Sum Assured in equal monthly instalments spread over 10 years under this Policy. If the policy becomes a claim by the way of death or maturity before the expiry of the said period of 10 years, the disability benefit instalments which have not fallen due will be paid along with the claim.

In case the claim for disability benefit is admissible the benefit covered by 5(b) of this clause shall cease to apply.

The disability above referred to must be disability which is the result of an 'Accident' and must be total and permanent. Accidental injuries which independently of all other causes and within 180 days from the happening of such accident result in such disability due to which life assured is unable to perform at least 4 (four) of the following Activities of Daily Living (defined below) permanently without any external help/support including the use of mechanical equipment, special devices or other aids, then such disability shall be treated as Total and Permanent. Medical Examiner authorized by the Corporation shall examine the life assured to certify the disability as Total and Permanent.

The Activities of Daily Living are:

- Dressing the ability to put on and take off all necessary garments, artificial limbs or other surgical
 appliances that are medically necessary
- Washing the ability to wash to maintain an adequate level of cleanliness and personal hygiene
- Feeding the ability to transfer food from a plate or bowl to the mouth once food has been prepared and made available
- Toileting the ability to use the lavatory or otherwise manage bowel and bladder functions so as to maintain a satisfactory level of personal hygiene
- Mobility the ability to move indoors from room to room on level surfaces at the normal place of residence
- Transferring the ability to move from a bed to an upright chair or wheel chair and vice versa

Notwithstanding what is mentioned above, Accidental injuries which independently of all other causes and within 180 days from the happening of such accident, result in the irrecoverable loss of the entire sight of both eyes or in the amputation of both hands at or above the wrists or in the amputation of both feet at or above ankles, or in the amputation of one hand at or above the wrist and one foot at or above the ankle, shall also be deemed to constitute such disability.

After the happening of the disability, full particulars thereof must be given in writing to the office of the Corporation where this Policy is serviced together with the then address and whereabouts of the Life Assured and within 90 days of the happening of the disability, must be given to the servicing Office of the Corporation, in the manner required by it, proof of disability satisfactory to the Corporation and without any expense to the Corporation. Medical Examiner authorized by the Corporation shall examine the Life Assured and certify in respect of any disability claimed after the intimation. Further, medical examination may be done to validate the continuity of disability on case to case basis, if required.

In the event of it being discovered at any time that a claim under this clause has been wrongly admitted, all instalments of additional sum assured which have been paid to the life assured shall be returned to the Corporation in one lump sum with interest, at such rate as fixed by the Corporation from time to time as if no disability had occurred, failing which the instalments of additional sum assured already paid shall be treated as a debt against the said policy and shall be deducted with interest at such rate as fixed by the Corporation from time to time from the proceeds of the policy.

No further instalment/s of additional Accident Benefit Sum Assured shall be payable considering as if no disability had occurred.

(b). **Death of the Life Assured:** In addition to Death Benefit under the Base Policy, an additional sum equal to the Accident Benefit Sum Assured shall be payable under this policy. However, the policy shall have to be in force at the time of accident irrespective of whether or not it is in force at the time of death.

The Corporation shall not be liable to pay the additional sum referred in (a) or (b) above, if the disability or the death of the Life Assured shall:

- be caused by intentional self injury, attempted suicide, insanity or immorality or whilst the Life Assured is under the influence or consumption of intoxicating liquor, narcotic or drug (unless prescribed by doctor as a part of treatment); or
- (ii) be caused by injuries resulting from taking any part in riots, civil commotion, rebellion, war (whether war be declared or not), invasion, hunting, mountaineering, steeple chasing, racing of any kind, paragliding or parachuting, taking part in adventurous sports; or
- (iii) result from Life Assured committing any criminal act with criminal intent; or
- (iv) (a) arise from employment of the Life Assured in the armed forces or military service. This exclusion is not applicable if the Life Assured was involved in an accident when he is not on duty or was involved in any rescue operations while combating natural calamities in our country; or
 - (b) arise from being engaged in police duty (which excludes administrative assignments) in any police organization other than paramilitary forces. This exclusion is not applicable where the option to cover Accidental Death and Disability Benefit arising on accident while engaged in police duty, has been chosen; or
- (v) occur after 180 days from the date of accident of the Life Assured.

Benefits payable on surrender of Base Policy: This rider shall not acquire any Paid-up Value and no surrender value will be available under this rider. However, if this rider has been opted for and on surrender of the Base Policy to which this rider is attached and the Base Policy has acquired surrender value, additional rider premium charged in respect of cover for the outstanding term after date of surrender shall be refunded as follows:

90% of Rider Premium * (outstanding term for this rider in completed years / Policy term in respect of this rider)

6. Participation in the Profits: Depending upon the Corporation's experience the policies under this plan shall be eligible for share in surplus (profits) in the form of Loyalty Addition at the time of exit after completion of five policy years in the form of Death during the policy term or Maturity, at such rate and on such terms as may be declared by the Corporation.

In addition, Loyalty Addition, if any, shall also be considered in Special Surrender Value payment on surrender of policy during the policy term, provided the policy has completed five policy years.

PART - D: CONDITIONS RELATED TO SERVICING ASPECTS

1. Proof of Age: The premium having been calculated based on the Basic Sum Assured and the age of the Life Assured as declared in the Proposal, in case the age is found higher than such age, without prejudice to the Corporation's other rights and remedies, including those under the Insurance Act, 1938, the premium shall be payable in such case at the rate calculated on the Basic Sum Assured and Rider Sum Assured, if opted for, for the correct age at entry, and the accumulated difference between the premium for the correct age and the original premium, from the commencement of the Policy upto the date of such payment shall be paid to the Corporation with interest at such rate as fixed by the Corporation from time to time. However, in case the Life Assured /Proposer does not pay the above mentioned accumulated debt, the accumulated difference between the premium for the correct age and the original premium from the commencement of this Policy up to the date on which the Policy becomes a claim, with interest at such rate as may be fixed by the Corporation from time to time, shall accrue and be treated as a debt due by the Life Assured/ Proposer against the said Policy and shall be deducted from the Policy moneys payable on the Policy becoming a claim.

Provided further that if the Life Assured's correct age at entry is such as would have made him/her uninsurable under the class or terms of assurance specified in the said Schedule hereto, the class or terms shall stand altered to such Plan of Assurance as are granted by the Corporation according to the practice in force at the commencement of this Policy subject to the consent of the policyholder, otherwise the policy will be cancelled.

2. Forfeiture in Certain Events: In case any condition herein contained or endorsed hereon be contravened or in case it is found that any untrue or incorrect statement is contained in the proposal, personal statement, declaration and connected documents or any material information is withheld, then and in every such case this policy shall be void and all claims to any benefit by virtue hereof shall be subject to the provision of Section 45 of the Insurance Act, 1938 as amended from time to time.

- 3. Policy Loan: Policy Loan can be availed under this policy at any time after three months from completion of the policy (i.e. 3 months from the Date of issuance of policy) or after expiry of the Free-Look Period, whichever is later, subject to the following terms and conditions, within the surrender value of the policy for such amounts and on such further terms and conditions as the Corporation may fix from time to time:
 - (i) The maximum loan that can be granted shall be 90% of the surrender value.
 - (ii) The loan during the minority of Life Assured can be availed by the proposer provided the loan is raised for the benefit of the minor Life Assured;
 - (iii) The Policy shall be assigned absolutely to and held by the Corporation as security for the repayment of loan and of the interest thereon;
 - (iv) Interest on the loan shall be paid on compounding half-yearly basis to the Corporation at the rate to be specified by the Corporation at the time of taking loan under this policy. The first payment of interest is to be made on the next policy anniversary or on the date six months before the next policy anniversary whichever immediately follows the date on which the loan is sanctioned and every half year thereafter. Interest is charged for a minimum period of six months. For financial year 2017-18, the applicable interest rate is 10% p.a payable half yearly;
 - (v) In the event of default in payment of Loan interest on the due date as herein mentioned above and when the outstanding loan amount along with interest is to exceed the surrender value, the Corporation shall be entitled to foreclose such policies. Such policies when being foreclosed shall be entitled to payment of the difference of surrender value and the outstanding Loan amount along with interest, if any;
 - (vi) Corporation is entitled to recover or recall the amount of the Loan with all due interest by giving 3 months' notice;
 - (vii) In case the policy shall mature or is surrendered or becomes a claim by death, the Corporation shall become entitled to deduct the amount of outstanding loan together with all interest from the policy moneys.
- **4. Surrender:** The policy can be surrendered at any time during the policy term.

On surrender of the policy, the Corporation shall pay the Surrender Value equal to higher of Guaranteed Surrender Value and Special Surrender Value.

The Guaranteed Surrender Value allowable shall be as under:

- First year: 70% of the Single Premium
- Thereafter: 90% of the Single Premium

The Special Surrender Value will be the Special Surrender Value factor multiplied by the Basic Sum Assured. The Special Surrender Value factors applicable to this policy may change from time to time with prior approval of the IRDAI. Loyalty Addition, if any, shall also be considered in Special Surrender Value payment, provided the policy has completed five policy years.

No surrender value will be available on rider, if opted for.

5. Termination of Policy:

The policy shall immediately and automatically terminate on the earliest occurrence of any of the following events:

- a) On death; or
- b) On surrender; or
- c) On the date of maturity; or
- d) In the event of default in payment of loan interest as specified in Condition 3 of Part D; or
- e) On return of policy for free look cancellation
- 6. Free Look period: During the Free Look period of 15 days from the date of receipt of the Policy Document by the Policyholder, if the Policyholder is not satisfied with the Terms or Conditions of the policy, he/ she may return the policy to the Corporation stating the reason of objections. On receipt of the same the Corporation shall cancel the policy and return the amount of Total Premium paid after deducting the proportionate risk premium (For Base Policy and Rider(s), if opted for) for the period on cover and charges for medical examination, special reports, if any and stamp duty.
- 7. **Settlement Option:** Settlement Option is an option to receive claim amount (i.e. Maturity Benefit or Death Benefit) in installments over the chosen period of 5 or 10 or 15 years instead of lump sum amount. This option can be exercised only by the Life Assured aged 18 years or above, for full or part of the Death/Maturity proceeds payable under the policy. The amount opted by the Life Assured (i.e. net claim amount) can be either in absolute value or as a percentage of the total claim proceeds payable.

The installments shall be made in advance at yearly or half-yearly or quarterly or monthly intervals, as opted for, subject to minimum installment amount for different modes of payments being as under:

| Mode of Installment payment | Minimum installment amount |
|-----------------------------|----------------------------|
| Monthly | Rs. 5000/- |
| Quarterly | Rs. 15000/- |
| Half-Yearly | Rs. 25000/- |
| Yearly | Rs. 50000/- |

If the net claim amount is less than the required amount to provide the minimum installment amount as per the option exercised by the Life Assured, the claim proceed shall be paid in lump sum only.

The interest rates applicable for arriving at the installment payments under Settlement Option shall be as fixed by the Corporation from time to time.

For exercising the settlement option against Death Benefit, the Life Assured can exercise this option during his/her life while in currency of the policy, specifying the period of settlement option and net claim amount for which the option is to be exercised. The death claim amount shall then be paid to the nominee as per the option exercised by the Life Assured.

<u>For exercising the settlement option against Maturity Benefit</u>, the Life Assured shall be required to exercise option for payment of net claim amount in installments at least 3 months before the due date of maturity claim.

After the commencement of Installment payments under Settlement Option against Maturity Benefit:

- If a Life Assured, who has exercised Settlement Option against Maturity Benefit, desires to withdraw this option and commute the outstanding instalments the same shall be allowed on receipt of written request from the Life Assured. In such case, the lumpsum amount, which is higher of the following shall be paid and the policy shall terminate.
 - discounted value of all the future installments due; or
 - (the original amount for which settlement option was exercised) less (sum of total installments already paid);
- The interest rates applicable for discounting the future installment payments, shall be as fixed by the Corporation from time to time.
- After the Date of Maturity, in case of death of the Life Assured, who has exercised Settlement Option, the outstanding installments will continue to be paid to the nominee as per the option exercised by the Life Assured and no alteration whatsoever shall be allowed to be made by the nominee.

PART E

Not Applicable

PART - F: OTHER TERMS AND CONDITIONS

- 1. a) Assignments: Assignment is allowed under this plan as per Section 38 of the Insurance Act, 1938, as amended from time to time. The current provisions of Section 38 are contained in **Annexure I** of this Policy Document. The notice of assignment should be submitted for registration to the office of the Corporation, where the policy is serviced.
 - **b)** Nominations: Nomination by the holder of a policy of life assurance is required as per Section 39 of the Insurance Act, 1938, as amended from time to time. The current provisions of Section 39 are contained in Annexure-II of this Policy Document. The notice of nomination or change of nomination should be submitted for registration to the office of the Corporation, where the policy is serviced. In registering nomination the Corporation does not accept any responsibility or express any opinion as to its validity or legal effect.
- 2. Suicide: The policy shall be void if the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk, an amount which is higher of 90% of the Single Premium or Surrender Value shall be payable. The Corporation will not entertain any other claim under this policy.

This clause shall not apply in case of Life Assured whose age at the time of entry is below 8 years i.e. if age of the Life assured is below 8 years on suicide Single Premium without interest shall be payable.

3. Tax: Statutory Taxes, if any, imposed on such insurance plans by the Government of India or any other constitutional tax Authority of India shall be as per the Tax laws and the rate of tax as applicable from time to time.

The amount of applicable taxes, as per the prevailing rates, shall be payable by the policyholder on premiums payable under the policy, which shall be collected separately over and above in addition to the premiums payable by the policyholder.

The amount of tax paid shall not be considered for the calculation of any benefits payable under the plan.

4. Normal requirements for a claim: The normal documents which the claimant shall submit while lodging the claim in case of death of the Life Assured shall be claim forms, as prescribed by the Corporation, accompanied with original policy document, NEFT mandate from the claimant for direct credit of the claim amount to the bank account, proof of title, proof of death, medical treatment prior to the death, school/ college/ employer's certificate, whichever is applicable, to the satisfaction of the Corporation. If the age is not admitted under the policy, the proof of age of the Life assured shall also be submitted.

Where the policy results into a maturity claim or in case of surrender of the policy, the Life Assured shall submit the discharge form along with the original policy document, NEFT mandate from the claimant for direct credit of the claim amount to the bank account besides proof of age, if the age is not admitted earlier.

For considering accidental death benefit and disability claim, the applicable statements from the following list may be called to ascertain circumstances under which death / disability took place:-

- 1) A certified copy of first information report (FIR).
- 2) A certified copy of police inquest report.
- 3) Copy of panchanama.
- 4) Post mortem report to know the probable cause of death. If viscera is preserved in post mortem, then chemical analyzer report to know the contents i.e. whether life assured has consumed liquor, drugs, narcotics or poison.
- 5) News paper cuttings where accident is reported.
- 6) If death is due to vehicle accident, then copy of driving licence, if life assured was driving the vehicle.
- 7) Sub-divisional magistrate final verdict about death- this will give classification of death as 'natural/suicide/accidental'
- 8) When accident is not reported to police authorities, like death due to dog or snake bite, then alternate proofs such as statement of eye witness, affidavit of gramsevak or govt. officials, our own enquiry report, attending physician or hospital reports may be sufficient.
- 9) Hospital treatment records, etc.

Within 90 days from the date of death, intimation of death along with death certificate must be notified in writing to the office of the Corporation where the policy is serviced. However, delay in intimation of the claim by the claimant, if any, may be condoned by the Corporation, on merit, where delay is proved to be for reasons beyond his/her control.

- **5. Legislative Changes:** The Terms and Conditions including the benefits payable under this policy are subject to variation in accordance with the relevant Legislation & Regulations.
- **6. Benefit Illustration:** Your customized Benefit Illustration is enclosed with this Policy Document.

PART - G: STATUTORY PROVISIONS

Section 45 of the Insurance Act, 1938:

The provisions of the sections 45 of the Insurance Act, 1938 shall be applicable as amended from time to time. The current provisions are contained in **Annexure-III** of this Policy Document.

Grievance Redressal Mechanism:

The Corporation has Grievance Redressal Officers at Branch/ Divisional/ Zonal/ Central Office to redress grievances of customers. For ensuring quick redressal of customer grievances the Corporation has introduced Customer friendly Integrated Complaint Management System through our Customer Portal (website) which is http://www.licindia.in, where a registered policy holder can directly register complaint/ grievance and track its status. Customers can also contact at e-mail id co_crmgrv@licindia.com for redressal of any grievances.

In case the customer is not satisfied with the response or do not receive a response from us within 15 days, then the customer may approach the Grievance Cell of the IRDAI through any of the following modes:

- Calling Toll Free Number 155255 / 18004254732 (i.e. IRDAI Grievance Call Centre)
- Sending an email to complaints@irda.gov.in
- Register the complaint online at http://www.igms.irda.gov.in
- Address for sending the complaint through courier / letter:

Consumer Affairs Department, Insurance Regulatory and Development Authority of India, 9th Floor, United India Towers, Basheerbagh, Hyderabad – 500 029, Andhra Pradesh.

• Sending the complaint by Fax to 040-66789768

Claimants not satisfied with the decision of death claim repudiation have the option of referring their cases for review to Zonal Office Claims Dispute Redressal Committee or Central Office Claims Dispute Redressal Committee. A retired High Court/ District Court Judge is member of each of the Claims Dispute Redressal Committees. For redressal of Claims related grievances, claimants can also approach Insurance Ombudsman who provides for low cost and speedy arbitration to customers.

NOTE:

In case you have any Complaints/Grievance, you may approach Grievance Redressal Officer/ Ombudsman, whose address is as under:

Address and e-mail ID of Branch Office:

Address of Grievance Redressal officer:

Address of Insurance Ombudsman:

Note: In case of dispute in respect of interpretation of these terms and conditions and special provisions/conditions the English version shall stand valid.

YOU ARE REQUESTED TO EXAMINE THIS POLICY, AND IF ANY MISTAKE BE FOUND THEREIN, RETURN IT IMMEDIATELY FOR CORRECTION.

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Assignment - As per Section 38 of the Insurance Act 1938, as amended by the Insurance Laws (Amendment) Act, 2015

- (1) A transfer or assignment of a policy of insurance, wholly or in part, whether with or without consideration, may be made only by an endorsement upon the policy itself or by a separate instrument, signed in either case by the transferor or by the assignor or his duly authorised agent and attested by at least one witness, specifically setting forth the fact of transfer or assignment and the reasons thereof, the antecedents of the assignee and the terms on which the assignment is made.
- (2) An insurer may, accept the transfer or assignment, or decline to act upon any endorsement made under sub-section(1), where it has sufficient reason to believe that such transfer or assignment is not bonafide or is not in the interest of the policyholder or in public interest or is for the purpose of trading of insurance policy.
- (3) The insurer shall, before refusing to act upon the endorsement, record in writing the reasons for such refusal and communicate the same to the policyholder not later than thirty days from the date of the policyholder giving notice of such transfer or assignment.
- (4) Any person aggrieved by the decision of an insurer to decline to act upon such transfer or assignment may within a period of thirty days from the date of receipt of the communication from the insurer containing reasons for such refusal, prefer a claim to the Authority.
- (5) Subject to the provisions in sub-section (2), the transfer or assignment shall be complete and effectual upon the execution of such endorsement or instrument duly attested but except, where the transfer or assignment is in favour of the insurer, shall not be operative as against an insurer, and shall not confer upon the transferee or assignee, or his legal representative, any right to sue for the amount of such policy or the moneys secured thereby until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or a copy thereof certified to be correct by both transferor and transferee or their duly authorised agents have been delivered to the insurer:

Provided that where the insurer maintains one or more places of business in India, such notice shall be delivered only at the place where the policy is being serviced.

(6) The date on which the notice referred to in sub-section (5) is delivered to the insurer shall regulate the priority of all claims under a transfer or assignment as between persons interested in the policy; and where there is more than one instrument of transfer or assignment the priority of the claims under such instruments shall be governed by the order in which the notices referred to in sub-section (5) are delivered:

Provided that if any dispute as to priority of payment arises as between assignees, the dispute shall be referred to the Authority.

- (7) Upon the receipt of the notice referred to in sub-section (5), the insurer shall record the fact of such transfer or assignment together with the date thereof and the name of the transferee or the assignee and shall, on the request of the person by whom the notice was given, or of the transferee or assignee, on payment of such fee as may be specified by the regulations, grant a written acknowledgement of the receipt of such notice; and any such acknowledgement shall be conclusive evidence against the insurer that he has duly received the notice to which such acknowledgment relates.
- (8) Subject to the terms and conditions of the transfer or assignment, the insurer shall, from the date of the receipt of the notice referred to in sub-section (5), recognize the transferee or assignee named in the notice as the absolute transferee or assignee entitled to benefit under the policy, and such person shall be subject to all liabilities and equities to which the transferor or assignor was subject at the date of the transfer or assignment and may institute any proceedings in relation to the policy, obtain a loan under the policy or surrender the policy without obtaining the consent of the transferor or assignor or making him a party to such proceedings.

Explanation – Except where the endorsement referred to in sub-section (1) expressly indicates that the assignment or transfer is conditional in terms of subsection (10) hereunder, every assignment or transfer shall be deemed to be an absolute assignment or transfer and the assignee or transferee, as the case may be, shall be deemed to be the absolute assignee or transferee respectively.

- (9) Any rights and remedies of an assignee or transferee of a policy of life insurance under an assignment or transfer effected prior to the commencement of the Insurance Laws (Amendment) Act, 2015 shall not be affected by the provisions of this section.
- (10) Notwithstanding any law or custom having the force of law to the contrary, an assignment in favour of a person made upon the condition that
 - a. The proceeds under the policy shall become payable to the policyholder or the nominee or nominees in the event of either the assignee or transferee predeceasing the insured; or
 - b. The insured surviving the term of the policy, shall be valid:

Provided that a conditional assignee shall not be entitled to obtain a loan on the policy or surrender a policy.

(11) In the case of the partial assignment or transfer of a policy of insurance under sub-section (1), the liability of the insurer shall be limited to the amount secured by partial assignment or transfer and such policyholder shall not be entitled to further assign or transfer the residual amount payable under the same policy.

Annexure - II

Nomination - As per Section 39 of the Insurance Act 1938, as amended by the Insurance Laws (Amendment) Act, 2015

(1) The holder of a policy of life insurance on his own life may, when effecting the policy or at any time before the policy matures for payment, nominate the person or persons to whom the money secured by the policy shall be paid in the event of his death:

Provided that, where any nominee is a minor, it shall be lawful for the policy holder to appoint any person in the manner laid down by the insurer, to receive the money secured by policy in the event of his death during the minority of the nominee.

- (2) Any such nomination in order to be effectual shall, unless it is incorporated in the text of the policy itself, be made by an endorsement on the policy communicated to the insurer and registered by him in the records relating to the policy and any such nomination may at any time before the policy matures for payment be cancelled or changed by an endorsement or a further endorsement or a will, as the case may be, but unless notice in writing of any such cancellation or change has been delivered to the insurer, the insurer shall not be liable for any payment under the policy made bona fide by him to a nominee mentioned in the text of the policy or registered in records of the insurer.
- (3) The insurer shall furnish to the policy holder a written acknowledgement of having registered a nomination or a cancellation or change thereof, and may charge such fee as may be specified by regulations for registering such cancellation or change.
- (4) A transfer or assignment of a policy made in accordance with section 38 shall automatically cancel a nomination:

Provided that the assignment of a policy to the insurer who bears the risk on the policy at the time of the assignment, in consideration of a loan granted by that insurer on the security of the policy within its surrender value, or its reassignment on repayment of the loan shall not cancel a nomination, but shall affect the rights of the nominee only to the extent of the insurer's interest in the policy:

Provided further that the transfer or assignment of a policy, whether wholly or in part, in consideration of a loan advanced by the transferee or assignee to the policyholder, shall not cancel the nomination but shall affect the rights of the nominee only to the extent of the interest of the transferee or assignee, as the case may be, in the policy:

Provided also that the nomination, which has been automatically cancelled consequent upon the transfer or assignment, the same nomination shall stand automatically revived when the policy is reassigned by the assignee or retransferred by the transferee in favour of the policyholder on repayment of loan other than on a security of policy to the insurer.

- (5) Where the policy matures for payment during the lifetime of the person whose life is insured or where the nominee or, if there are more nominees than one, all the nominees die before the policy matures for payment, the amount secured by the policy shall be payable to the policyholder or his heirs or legal representatives or the holder of a succession certificate, as the case may be.
- (6) Where the nominee or if there are more nominees than one, a nominee or nominees survive the person whose life is insured, the amount secured by the policy shall be payable to such survivor or survivors.
- (7) Subject to the other provisions of this section, where the holder of a policy of insurance on his own life nominates his parents, or his spouse, or his children, or his spouse and children, or any of them, the nominee or nominees shall be beneficially entitled to the amount payable by the insurer to him or them under sub-section (6) unless it is proved that the holder of the policy, having regard to the nature of his title to the policy, could not have conferred any such beneficial title on the nominee.
- (8) Subject as aforesaid, where the nominee, or if there are more nominees than one, a nominee or nominees, to whom sub-section (7) applies, die after the person whose life is insured but before the amount secured by the policy is paid, the amount secured by the policy, or so much of the amount secured by the policy as represents the share of the nominee or nominees so dying (as the case may be), shall be payable to the heirs or legal representatives of the nominee or nominees or the holder of a succession certificate, as the case may be, and they shall be beneficially entitled to such amount.
- (9) Nothing in sub-sections (7) and (8) shall operate to destroy or impede the right of any creditor to be paid out of the proceeds of any policy of life insurance.
- (10) The provisions of sub-sections (7) and (8) shall apply to all policies of life insurance maturing for payment after the commencement of the Insurance Laws (Amendment) Act, 2015.
- (11) Where a policyholder dies after the maturity of the policy but the proceeds and benefit of his policy has not been made to him because of his death, in such a case, his nominee shall be entitled to the proceeds and benefit of his policy.
- (12) The provisions of this section shall not apply to any policy of life insurance to which section 6 of the Married Women's Property Act, 1874, applies or has at any time applied;

Provided that where a nomination made whether before or after the commencement of the Insurance Laws (Amendment) Act, 2015, in favour of the wife of the person who has insured his life or of his wife and children or any of them is expressed, whether or not on the face of the policy, as being made under this section, the said section 6 shall be deemed not to apply or not to have applied to the policy.

Annexure - III

Section 45 as per the Insurance Act 1938, as amended by the Insurance Laws (Amendment) Act, 2015

- (1) No policy of life insurance shall be called in question on any ground whatsoever after the expiry of three years from the date of the policy, i.e. from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later.
- (2) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later on the ground of fraud:

Provided that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees or assignees of the insured the grounds and materials on which such decision is based.

Explanation I- For the purposes of this sub-section, the expression "fraud" means any of the following acts committed by the insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:-

- (a) the suggestion, as a fact of that which is not true and which the insured does not believe to be true;
- (b) the active concealment of a fact by the insured having knowledge or belief of the fact;
- (c) any other act fitted to deceive; and
- (d) any such act or omission as the law specially declares to be fraudulent.

Explanation II- Mere silence as to facts likely to affect the assessment of the risk by the insurer is not fraud, unless the circumstances of the case are such that regard being had to them, it is the duty of the insured or his agent, keeping silence to speak, or unless his silence is, in itself, equivalent to speak.

(3) Notwithstanding anything contained in subsection (2), no insurer shall repudiate a life insurance policy on the ground of fraud if the insured can prove that the misstatement of or suppression of a material fact was true to the best of his knowledge and belief or that there was no deliberate intention to suppress the fact or that such misstatement of or suppression of a material fact are within the knowledge of the insurer:

Provided that in case of fraud, the onus of disproving lies upon the beneficiaries, in case the policyholder is not alive. *Explanation* – A person who solicits and negotiates a contract of insurance shall be deemed for the purpose of the formation of the contract, to be the agent of the insurer.

(4) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later, on the ground that any statement of or suppression of a fact material to the expectancy of the life of the insured was incorrectly made in the proposal or other document on the basis of which the policy was issued or revived or rider issued:

Provided that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees or assignees of the insured the grounds and materials on which such decision to repudiate the policy of life insurance is based:

Provided further that in case of repudiation of the policy on the ground of misstatement or suppression of a material fact, and not on the ground of fraud the premiums collected on the policy till the date of repudiation shall be paid to the insured or the legal representatives or nominees or assignees of the insured within a period of ninety days from the date of such repudiation. *Explanation* - For the purposes of this sub-section, the misstatement of or suppression of fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer, the onus is on the insurer to show that had the insurer been aware of the said fact no life insurance policy would have been issued to the insured.

(5) Nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.