GENERAL

In this contract, "you" or "your" will refer to the owner of this policy and "we", "us", "our", "insurer" or "the company" will refer to Birla Sun Life Insurance Company Limited, or any of its successors.

This is a Unit Linked Life Insurance Policy. The actual payment of benefits in this policy will vary based on the actual performance of the segregated fund/s offered under this policy and as selected by you.

Please read this policy document carefully.

IRDA OF INDIA PRIOR APPROVAL

Unless specifically stated otherwise, we reserve the right to increase each charge applicable to your policy at any time. We, however, need to get prior approval from the Insurance Regulatory and Development Authority of India (IRDAI) before such charge increase is effective.

DEFINITIONS

"*Age*" refers to age of the Life Insured in completed years as on the last birthday.

"Appointee" is the person who is appointed by you and as named in the Policy Schedule, in case where Nominee is minor.

"Attained Age" corresponds to the age last birthday of the Life Insured on the Policy Issue Date and then incremented by one on each Policy Anniversary.

"Basic Premium" is single premium as paid by you to affect this policy contract.

"Basic Sum Assured" is the amount as specified in the Policy Schedule.

"Charges" means or refers to the charges as detailed in Policy Charges section of Part E of this policy.

"Death Benefit" means the benefit payable on death of the Life Insured as specified in the Policy Contract

"Discontinuance Charge" is the charge deducted from your Basic Fund Value in case you opt to Surrender from the policy.

"Discontinuance Date" is the date when you decide to completely withdraw from the policy.

"Fund" - means each of the separately identifiable segregated unit linked funds earmarked by the Company for unit Linked business and as detailed in section Segregated Fund Provisions of Part of E of this policy.

"*Life Insured*" is the person on whose life the contingent events has to occur for the benefits to be payable and as named in the Policy Schedule.

"Maturity Benefit" means the benefit as specified in the Policy Contract which is payable on the Policy Maturity Date.

"*Monthly Processing Date*" means the date corresponds numerically with the Policy Issue Date in every calendar month.

"Net Asset Value (NAV)" is determined based on (the market value of investments held by the fund *plus* the value of any current assets *less* the value of any current liabilities & provisions) *divided by* the number of units existing at valuation date (before creation or redemption of any units)

"Nominee" is the person who is nominated by you and as named in the Policy Schedule, to receive the Death Benefit as specified in the Policy Contract.

"**Policy Anniversary**" means the date corresponds numerically with the Policy Issue Date in every calendar year until Policy Maturity Date.

"*Policy Issue Date*" is the date this policy is issued and your rights, benefits and risk cover begin, as shown in Policy Schedule.

"*Policy Month*" is the period of one calendar month from Monthly Processing Date.

"*Policy Year*" is the period of twelve calendar months from the Policy Anniversary.

"*Risk Commencement Date*" is the date on which insurance coverage begins, as shown in the Policy Schedule.

"Unit" is a specific portion or a part of the underlying segregated unit linked Fund to determine the Unit Price.

"Segregated Fund Switch" is facility where you can switch part or all of your allocated units in one segregated fund to another segregated fund at any time under the Self-Managed Option.

"Surrender" means complete withdrawal of the policy.

"Unit" is a specific portion or a part of the underlying segregated unit linked Fund to determine the Unit Price.

"Unit Price" is the Net Asset Value (NAV) per Unit of the Fund

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Policy Premium

Policy Schedule shows the basic premium and the premium paying mode.

Top-Up Premium

Top-up premium is the additional amount/s paid by you within a policy year over and above the basic premium. You are free to pay a top-up premium anytime during the policy term other than the last five years of the policy term.

The minimum top-up premium is Rs. 5,000 and at any point the total top-up premiums paid cannot exceed the basic premium paid, subject to our then current underwriting guidelines, your Top-up Sum Assured will be equal to the top-up premium paid at that time multiplied by:

- 125% if attained age of the Life Insured is less than 45 years; or
- 110% if attained age of the Life Insured is 45 years or more.

Premium Allocation Percentage

The premiums are allocated net of applicable Charges to the Funds chosen by you and as the name of the Fund/s and Allocation (%) mentioned in the Policy Schedule, at the Unit Price as applicable on the date of premium allocation.

Policy Fund Value

The Policy Fund Value is the total of the Basic Fund Value and Topup Fund Value; where Basic Fund Value is equal to the units pertaining to basic premium allocated to the segregated fund/s chosen by you multiplied by its then prevailing unit price and Topup Fund Value is equal to the number of units pertaining to top-up premiums allocated to the segregated fund/s chosen by you multiplied by its then prevailing unit price

As detailed in the Segregated Fund Provisions, units are allocated when a premium (net of premium allocation charge) is received or switches are made and units are redeemed when a partial withdrawal is made or when a policy charge is due on a monthly processing date or otherwise. Additional units will be allocated to your policy when a Guaranteed Addition is added by us as detailed in the Policy Benefit Provisions.

<u>Partial Withdrawal</u>

You are free to make a partial withdrawal at any time after five complete policy years and provided life insured is attained age 18 or older. The partial withdrawals shall first be adjusted from the Top-up Fund Value (except any top up premiums paid in the previous five years immediately preceding the date of withdrawal); if any. Once the Top-up Fund Value is exhausted, partial withdrawals would be adjusted from Basic Fund Value.

The partial withdrawal you can make is subject to a minimum of Rs. 5,000 and a maximum equal to any excess of the Policy Fund Value over 50% of the basic premium plus top-up premiums paid during the five years immediately preceding the date of partial withdrawal.

POLICY BENEFIT PROVISIONS

Guaranteed Additions

We will add the following Guaranteed Additions to your Policy Fund Value while the policy is still in effect:

- On the 6th policy anniversary until the 10th policy anniversary, we shall add a Guaranteed Addition equal to 0.25% of the average Fund Value in the last 12 months.
- On the 11th policy anniversary and every policy anniversary thereafter, we shall add a Guaranteed Addition equal to 0.60% of the average Policy Fund Value in the last 12 policy months.

The average Policy Fund Value shall be the sum of the Policy Fund Value after each monthly processing date in the last 12 policy months, all divided by 12.

After completion of five policy years, non-negative residual additions, if any, shall be credited to the policy fund value in order to meet the maximum reduction in yield as in Regulation 37 of IRDA of India (Linked Insurance Products) Regulations, 2013.

Death Benefit

Policy Schedule shows the Basic Sum Assured applicable to your policy. Your Sum Assured is the total of Basic Sum Assured and Top-up Sum Assured, if any.

If the Life Insured dies while the policy is in effect, we shall pay to the nominee/legal heir the higher of

- Basic Fund Value as on date of intimation of death; or
- Basic Sum Assured

In addition, the nominee/legal heir shall also receive the higher of

- Top-up Fund Value as on date of intimation of death; or
- Top-up Sum Assured

Sum Assured shall be reduced for partial withdrawals as follows

- before attained age 60 of the Life Insured, the Sum Assured payable on death is reduced by partial withdrawals made in the preceding two years; or
- on or after attained age 60 of the Life Insured, the Sum Assured payable on death is reduced by all partial withdrawals made since attained age 58.

Death benefit shall never be less than 105% of total premiums paid to date (excluding service tax).

Provided that where the death of the Life Insured takes place before the Life Insured attains age of one year, only the basic premium paid shall be payable as the Death Benefit.

The policy will terminate once the death benefit is paid to the nominee.

If the life insured and the policyholder is different, the death benefit shall be paid to the policyholder.

The Death Benefit shall always be determined as of the date we receive intimation of death of the Life Insured.

Maturity Benefit

On the policy maturity date and provided your policy is still in effect, we shall pay you the Maturity Benefit. The Maturity Benefit shall be the Policy Fund Value as of that date.

Settlement Option

You can choose to receive the maturity benefit as lumpsum or as periodic instalments over a maximum of 5 years from date of maturity through settlement option.

In Settlement Option, you can opt to get payments on a yearly, half yearly, quarterly or monthly (through ECS) basis, over a period of five years, post maturity. At any time during the settlement period, you have the option to withdraw the entire Fund Value without levying any charge.

During the settlement period, we shall pay the first instalment that will be calculated as the Fund Value as on the policy maturity date divided by total number of instalments based on the frequency chosen & settlement period. Remaining instalments will be calculated as the then available Fund Value divided by number of outstanding instalments.

During the settlement period, the Fund Value will remain invested in the segregated funds existing as on the original date of maturity. During the settlement period, the investment risk in the investment portfolio is borne by you. Only the Fund Management Charge would be levied during the settlement period. No guaranteed additions will be added during this period. Top-up premiums, partial withdrawals and switches will not be allowed during settlement period. Life insurance cover shall cease on the original date of maturity. In case of death of the life insured during the settlement period, the Policy Fund Value as on date of intimation of death will be paid immediately.

Surrender Benefit

At any time while your policy is in effect you can request to surrender this policy for its Surrender Benefit. The Surrender Benefit

- during the first 5 policy years shall be as explained in the Policy Discontinuance provisions
- after 5 policy years shall be the Policy Fund Value as of that date.

Modified Version 10/08/2015

POLICY PROVISIONS

Free-look Period

You will have the right to return your policy to us within 15 days (30 days in case the policy issued under the provisions of IRDA of India Guidelines on Distance Marketing ⁽¹⁾ of Insurance products) from the date of receipt of the policy, in case you are not satisfied with the terms & conditions of your policy. We will pay the Fund Value plus non allocated premiums plus all Charges levied by cancellation of Units once we receive your written notice of cancellation (along with reasons thereof) together with the original policy documents. Depending on our then current administration rules, we will reduce the amount of the refund by the proportionate risk premium and expenditures incurred by us on medical examination of the proposer and stamp duty charges in accordance to IRDA of India (Protection of Policyholders Interest) Regulations, 2002.

⁽¹⁾ Distance Marketing includes every activity of solicitation (including lead generation) and sale of insurance products through voice mode, SMS electronic mode, physical mode (like postal mail) or any other means of communication other than in person.

Policy Discontinuance

The discontinuance date is the date when you surrender the policy.

(a) During the first five policy years - on the discontinuance date, the risk cover will cease and the Policy Fund Value less the discontinuance charge will be transferred to the Linked Discontinued Policy Fund. The Linked Discontinued Policy Fund will be credited with the actual return (less a fund management charge of 0.50% p.a.) or a minimum guaranteed interest rate (which currently is 4%p.a.) whichever is higher. The proceeds from this will be payable to you on the date corresponding to your fifth policy anniversary or the date of death of life insured, if sooner.

(b) After five completed policy years – on the discontinuance date, we shall pay to you the Policy Fund Value and terminate the contract.

<u>Policy Loans</u> Not Allowed

Termination of Policy

Your policy will terminate at the earliest of:

- (a) the date when there is complete withdrawal as per Policy Discontinuance Provision; or
- (b) the date the Policy Fund Value becomes zero; or
- (c) the date of settlement of the death benefit; or
- (d) the date of payment of the surrender value, if any; or
- (e) the date when the maturity benefit is paid ; or
- (f) the date when the last instalment is paid if settlement option is chosen.

POLICY CHARGES

Premium Allocation Charge (as a percentage of the premium paid) is deducted from the basic premium and top-up premium when paid and before it is allocated to the segregated fund/s. This charge is guaranteed to never increase. The premium allocation charge on:

- Basic Premium paid is 3.00%.
- Top-Up Premium paid is 2.00%.

Fund Management Charge (as a percentage of the net asset value) is deducted by adjusting the daily net asset value of each segregated fund. We reserve the right to change this charge for any segregated fund at any time subject to a maximum of 1.35% per annum and prior IRDA of India approval. The current fund management charge on:

- Liquid Plus, Income Advantage and Assure is 1.00% per annum.
- Enhancer, and Creator, Capped Nifty Index and Asset Allocation is 1.25% per annum.
- Magnifier, Maximiser, Multiplier, Super 20, Pure Equity and Value & Momentum is 1.35% per annum.
- Linked Discontinued Policy Fund is 0.50% per annum.

Policy Administration Charge is deducted from your policy fund value on each monthly processing date by redemption of units in the segregated fund/s. This is guaranteed never to increase. The policy administration charge is:

- Rs. 20 per month in policy years 1 through 5.
- Rs. 25 per month in policy year 6 and inflates by 5% p.a. on each subsequent policy year; subject to a maximum of Rs. 6,000 p.a.

Mortality Charge is deducted from your policy fund value on each monthly processing date by redemption of units in the segregated fund/s. This charge is guaranteed to never increase. The mortality charge per 1000 of Sum at Risk is given in the Mortality Charge Table below. The charge depends on the gender of the Life Insured and varies by policy year based on the then attained age of the Life Insured.

Discontinuance Charge is deducted from your Basic Fund Value only in case you opt to completely withdraw from the policy during the first five policy years as per the Policy Discontinuance provision. This charge is as per the IRDA of India (Linked Insurance Products) Regulation, 2013. The discontinuance charge is as follows:

- Policy discontinued in policy year 1 lower of 1% of Basic
 Premium, 1% of Basic Fund Value or Rs. 6,000.
- Policy discontinued in policy year 2 lower of 0.50% of Basic
 Premium, 0.50% of Basic Fund Value or Rs. 5,000.
- Policy discontinued in policy year 3 lower of 0.25% of Basic
 Premium, 0.25% of Basic Fund Value or Rs. 4,000.
- Policy discontinued in policy year 4 lower of 0.10% of Basic
 Premium, 0.10% of Basic Fund Value or Rs. 2,000.
 Policy discontinued in policy year 5 nil

No discontinuance charge shall be levied on top-up premiums.

Switching Charge – is deducted from your Fund Value in case you request for a switching between investment options or Segregated Fund Switch. We currently charge Rs. 50 per request and reserve the right to increase this charge at any time in the future, subject to a maximum of Rs. 500 per request and prior IRDA of India approval.

Partial Withdrawal Charge - is deducted from your Fund Value in case you request for a partial withdrawal. We currently charge Rs. 50 per partial withdrawal and reserve the right to increase this charge at any time in the future, subject to a maximum of Rs. 500 per request and prior IRDA of India approval.

Miscellaneous Charge – is deducted from your Fund Value in case you request for a duplicate of the policy contract/ policy account statement/tax certificate. Currently we charge Rs.50 for each request. We reserve the right to change this charge at any time subject to a maximum of Rs.500 per request and prior IRDA of India approval

Mortality Charge Table

Mortality charge levied each month is 1/12th of the annual rate given in the table; plus Rs. xx per 1000. Sum at Risk is the excess, if any, of Death Benefit over Policy Fund Value.

A discount of 20% is applicable on the mortality charge for Policy Term 5 and 10 years.

| Annual Mortality Rate per 1000 of Sum at Risk | | | | | | | | |
|---|-------|--------|----------|-------|--------|----------|--------|--------|
| Attained | | | Attained | | | Attained | | |
| Age | Male | Female | Age | Male | Female | Age | Male | Female |
| 0 | 2.711 | 2.711 | 26 | 0.649 | 0.629 | 52 | 4.126 | 3.052 |
| 1 | 2.220 | 2.220 | 27 | 0.657 | 0.636 | 53 | 4.517 | 3.389 |
| 2 | 1.672 | 1.672 | 28 | 0.666 | 0.643 | 54 | 4.922 | 3.749 |
| 3 | 1.262 | 1.262 | 29 | 0.679 | 0.649 | 55 | 5.340 | 4.126 |
| 4 | 0.954 | 0.954 | 30 | 0.696 | 0.657 | 56 | 5.775 | 4.517 |
| 5 | 0.725 | 0.725 | 31 | 0.716 | 0.666 | 57 | 6.230 | 4.922 |
| 6 | 0.555 | 0.555 | 32 | 0.742 | 0.679 | 58 | 6.712 | 5.340 |
| 7 | 0.434 | 0.434 | 33 | 0.774 | 0.696 | 59 | 7.229 | 5.775 |
| 8 | 0.352 | 0.352 | 34 | 0.813 | 0.716 | 60 | 7.788 | 6.230 |
| 9 | 0.303 | 0.303 | 35 | 0.858 | 0.742 | 61 | 8.399 | 6.712 |
| 10 | 0.282 | 0.271 | 36 | 0.911 | 0.774 | 62 | 9.071 | 7.229 |
| 11 | 0.285 | 0.265 | 37 | 0.974 | 0.813 | 63 | 9.811 | 7.788 |
| 12 | 0.305 | 0.274 | 38 | 1.045 | 0.858 | 64 | 10.628 | 8.399 |
| 13 | 0.338 | 0.294 | 39 | 1.128 | 0.911 | 65 | 11.528 | 9.071 |
| 14 | 0.378 | 0.317 | 40 | 1.223 | 0.974 | 66 | 12.520 | 9.811 |
| 15 | 0.421 | 0.341 | 41 | 1.333 | 1.045 | 67 | 13.611 | 10.628 |
| 16 | 0.463 | 0.338 | 42 | 1.459 | 1.128 | 68 | 14.808 | 11.528 |
| 17 | 0.501 | 0.378 | 43 | 1.606 | 1.223 | 69 | 16.120 | 12.520 |
| 18 | 0.536 | 0.421 | 44 | 1.776 | 1.333 | 70 | 17.555 | 13.611 |
| 19 | 0.564 | 0.463 | 45 | 1.973 | 1.459 | 71 | 19.120 | 14.808 |
| 20 | 0.587 | 0.501 | 46 | 2.198 | 1.606 | 72 | 20.828 | 16.120 |
| 21 | 0.605 | 0.536 | 47 | 2.454 | 1.776 | 73 | 22.687 | 17.555 |
| 22 | 0.619 | 0.564 | 48 | 2.738 | 1.973 | 74 | 24.710 | 19.120 |
| 23 | 0.629 | 0.587 | 49 | 3.052 | 2.198 | 75 | 26.909 | 20.828 |
| 24 | 0.636 | 0.605 | 50 | 3.389 | 2.454 | | | |
| 25 | 0.643 | 0.619 | 51 | 3.749 | 2.738 | | | |

SEGREGATED FUND PROVISIONS

Investment Option

You have two investment options to choose from – Systematic Transfer Option or Self-Managed Option.

For the **Systematic Transfer Option**, we will initially allocate your basic premium in Liquid Plus segregated fund. Policy Schedule shows the Transfer Date and the Transfer Fund. On every Transfer Date we shall transfer 1/12th of the allocated amount from Liquid Plus segregated fund to your chosen Transfer Fund. Transfer Date & Transfer Fund once chosen at inception cannot be changed. Top-up premiums paid shall be directly allocated into the chosen Transfer Fund.

For the **Self-Managed Option**, you may allocate a minimum of 5% and maximum of 100% to each segregated fund available under this option. The premium allocation percentage to each segregated fund must be in increments of 5% and the total percentage across all segregated funds must be 100%.

The facility of switching between investment options can be availed of anytime after the first policy year, though only investment option can be selected at a time. You can switch to Self-Managed Option, however, switching to Systematic Transfer Option can be done only on policy anniversary.

All top-up premiums will be allocated to the new investment option selected from the date of change.

Segregated Fund

A segregated fund is a specific and separate fund managed for the exclusive interest of all policyholders sharing the same segregated fund.

The company has sole discretion on the investment and management of each segregated fund within the limits defined in Schedule A given below. The allocation of units in the segregated fund under this policy is notional and is solely for the purpose of determining the Policy Fund Value.

Investment Risk

An investment by you in any segregated fund is subject to market and other risks. Other than the explicit guarantees provided by us, there is no assurance that the objectives of any segregated fund will be achieved.

The unit price of any segregated fund may increase or decrease as per the performance of the financial markets. The past performance of any segregated fund offered by us in this policy or otherwise does not indicate the future performance of any segregated funds. The name/s of the segregated fund/s and that of the policy do not in any way indicate the quality of the returns that can be expected from the segregated fund/s.

The company will manage the investment mix of each segregated Fund according to Schedule A given below.

Segregated Fund Valuation

We usually determine the value of each segregated fund at the end of every business day. The net asset value (NAV) is determined based on (the market value of investments held by the fund *plus* the value of any current assets *less* the value of any current liabilities & provisions) *divided by* the number of units existing at valuation date (before creation or redemption of any units)

This unit price will be published on our company's website.

Segregated Fund Unit Allocation and Unit Redemption

On each business day, the cut-off time is 3 p.m. by which time we must have received and accepted your instructions to invest in, or encash units from a segregated fund. Instructions accepted by us up to the cut-off time are executed using the unit price we determine at the end of that business day. Instructions accepted by us after the cut-off time will be executed using the unit price determined by us at the end of the next business day.

Instruction to invest is deemed accepted by us when we receive cash, demand draft or local cheque at any of our offices by duly authorized officials. For outstation cheque, instruction to invest is deemed accepted by us only on the day we receive credit in any of our bank accounts.

The number of units allocated equals the monetary amount invested in a segregated fund divided by its unit price at that time. Units are allocated when we receive a premium or when we execute your request to switch units from another segregated fund (as applicable to your policy).

The number of units redeemed equals the monetary amount encashed from a segregated fund divided by its unit price at that time. Units are redeemed when we execute your request for a partial withdrawal or when we execute your request to switch units to another segregated fund (as applicable to your policy). In case of partial withdrawals, units will be redeemed from all segregated funds under your policy in proportion to their value at that time.

On each monthly processing date, policy charges will be covered by redeeming units from all segregated funds under your policy in proportion to their value at that time. In case a Guaranteed Addition is added to your policy, units will be allocated to all segregated funds under your policy in proportion to their value at that time. For the purpose of this paragraph, we will use the latest unit prices available.

Termination of your policy, for any reason, will result in the redemption of all units in all segregated funds under your policy at the time.

Segregated Funds

Current segregated fund/s under this policy:

(a) Liquid Plus

Objective: To provide superior risk-adjusted returns with low volatility at a high level of safety and liquidity through investments in high quality short term fixed income instruments – up to one year maturity.

Strategy: Fund will invest in high quality short-term fixed income instruments – up to one year maturity. The endeavour will be to optimize returns while providing liquidity and safety with very low risk profile.

(b) Income Advantage

Objective: To provide capital preservation and regular income, at a high level of safety over a medium term horizon by investing in high quality debt instruments.

Strategy: To actively manage the fund by building a portfolio of fixed income instruments with medium term duration. The fund will invest in government securities, high rated corporate bonds, high quality money market instruments and other fixed income securities. The quality of the assets purchased would aim to minimize the credit risk and liquidity risk of the portfolio. The fund will maintain reasonable level of liquidity.

(c) Assure

Objective: To provide capital conservation, at a high level of safety and liquidity through judicious investments in high quality short-term debt.

Strategy: To generate better return with low level of risk through investment into fixed interest securities having short-term maturity profile up to 5 years.

(d) Enhancer

Objective: To grow capital through enhanced returns over a medium to long-term period through investments in equity and debt instruments, thereby providing a good balance between risk and return. This segregated fund is suitable for those who want to earn higher return on investment through balanced exposure to equity and debt securities.

Strategy: To earn capital appreciation by maintaining a diversified equity portfolio and seek to earn regular returns on the fixed income portfolio by active management resulting in wealth creation for policyholders.

(e) Creator

Objective: To achieve optimum balance between growth and stability to provide long-term capital appreciation with balanced level of risk by investing in fixed income securities and high quality equity security. This fund option is for those who are willing to take average to high level of risk to earn attractive returns over a long period of time.

Strategy: To invest into fixed income securities and maintaining diversified equity portfolio along with active fund management policyholder's wealth in long run.

(f) Magnifier

Objective: To maximize wealth by managing diversified portfolio.

Strategy: To invest in high quality equity security to provide long-term capital appreciation with high level of risk. This fund option is suitable for those who want to have wealth maximization over long-term period with equity market dynamics.

(g) Maximiser

Objective: To provide long-term capital appreciation by actively managing a well-diversified equity portfolio of fundamentally strong blue chip companies. Further, the fund seeks to provide a cushion against the sudden volatility in the equities through some investments in short-term money market instruments.

Strategy: To build and actively manage a well-diversified equity portfolio of value and growth driven stocks by following a research focused investment approach. While appreciating the high risk associated with equities, the fund would attempt to maximize the risk-return pay off for the long-term advantage of the policyholders. The fund will also explore the option of having exposure to quality mid cap stocks. The non-equity portion of the fund will be invested in good rated (P1/A1 & above) money market instruments and fixed deposits. The fund will also maintain reasonable level of liquidity.

(h) Multiplier

Objective: To provide long-term wealth maximization by actively managing a well-diversified equity portfolio, predominantly comprising of companies whose market capitalization is close to Rs. 1000 crores and above.

Strategy: To build and actively manage a well-diversified equity portfolio of value & growth driven stocks by following a research driven investment approach. The investments would be predominantly made in mid cap stocks, with an option to invest 30% in large cap stocks as well. While appreciating the high risk associated with equities, the fund would attempt to maximize the risk-return pay-off for the long-term advantage

of the policyholders. The fund will also maintain reasonable level of liquidity.

(i) Super 20

Objective: To generate long-term capital appreciation for policyholders by making investments in fundamentally strong and liquid large cap companies.

Strategy: To build and actively manage an equity portfolio of 20 fundamentally strong large cap stocks in terms of market capitalization by following an in-depth research-focused investment approach. The fund will attempt to adequately diversify across sectors. The fund will invest in companies having financial strength, robust, efficient & visionary management, enjoying competitive advantage along with good growth prospects & adequate market liquidity. The fund will adopt a disciplined yet flexible long-term approach towards investing with a focus on generating long-term capital appreciation. The non-equity portion of the fund will be invested in high rated money market instruments and fixed deposits. The fund will also maintain reasonable level of liquidity.

(j) <u>Pure Equity</u>

Objective: To provide long-term wealth creation by actively managing portfolio through investment in selective businesses. Fund will not invest in businesses that provide goods or services in gambling, lottery /contests, animal produce, liquor, tobacco, entertainment like films or hotels, banks and financial institutions.

Strategy: To build and actively manage a well-diversified equity portfolio of value & growth driven fundamentally strong companies by following a research-focused investment approach. Equity investments in companies will be made in strict compliance with the objective of the fund. The fund will not invest in banks and financial institutions and companies whose interest income exceeds 3% of total revenues. Investment in leveraged-firms is restrained on the provision that heavily indebted companies ought to serve a considerable amount of their revenue in interest payments.

(k) Value & Momentum

Objective: To provide long-term wealth maximization by managing a well-diversified equity portfolio predominantly comprising of deep value stocks with strong price and earnings momentum.

Strategy: To build & manage a well diversified equity portfolio of value and momentum driven stocks by following a prudent mix of qualitative & quantitative investment factors. This strategy has outperformed the broader market indices over long-term. The fund would seek to identify companies, which have attractive business fundamentals, competent management and prospects of robust future growth and are yet available at a discount to their intrinsic value and display good momentum. The fund will also maintain reasonable level of liquidity.

(I) Capped Nifty Index

Objective: To provide capital appreciation by investing in a portfolio of equity shares that form part of a Capped NIFTY Index.

Strategy: To invest in all the equity shares that form part of the Capped Nifty in the same proportion as the Capped Nifty. The Capped Nifty Index will have all 50 companies that form part of Nifty index and will be rebalanced on a quarterly basis. The index composition will change with every change in the price of Nifty constituents. Rebalancing to meet the capping requirements will be done on a quarterly basis.

(m) Asset Allocation

Objective: To provide capital appreciation by investing in a suitable mix of cash, debt and equities. The investment strategy will involve a flexible policy for allocating assets among equities, bonds and cash.

Strategy: To appropriately allocate money between equity, debt and money market instruments, to take advantage of the movement of asset prices resulting from changing financial and economic conditions.

The company will manage the investment mix of each segregated fund according to Schedule A given below.

Segregated Fund Switch

You may switch part or all of your allocated units in one segregated fund to another segregated fund at any time under the Self-Managed Option.

Your switch request must be sent and received by us in our prescribed format before a switch is performed. The minimum switch amount must be Rs. 5,000.

Segregated Fund Additions and Closures

With the approval from the IRDA of India we may from time to time add new segregated funds under your policy. All provisions in this policy will continue to apply unless specifically stated otherwise. We will inform you of such addition no later than 60 days after it is made available under your policy.

With the approval from the IRDA of India we may at any time close a segregated fund available in your policy. We will inform you in writing of such closure no later than 60 days before we actually close the segregated fund.

Unless we receive specific instructions from you by the time we close the segregated fund, all units in the segregated fund will be switched to the most conservative segregated fund then available in your policy. Similarly, reference to the segregated fund being closed in your premium allocation percentage will be changed to refer to the most conservative segregated fund then available in your policy. Income Advantage is currently the most conservative segregated fund. However, we can declare from time to time another segregated fund as the most conservative in your policy.

Schedule A

List of Segregated Fund/s available under this policy

| Segregated Fund | Segregated Fund Identification No. | Risk Profile | Asset Allocation * | Min. | Max. |
|-----------------------|------------------------------------|-----------------|--------------------------------------|------|------------|
| Liquid Plus | | | Debt Instruments | 20% | 100% |
| | ULIF02807/10/11BSLLIQPLUS109 | Very Low | Money Market & Cash | 0% | 80% |
| | | | Equities & Equity Related Securities | 0% | 0% |
| Incomo | | | Debt Instruments, | 60% | 100% |
| Income | ULIF01507/08/08BSLIINCADV109 | Very Low | Money Market & Cash | 0% | 40% |
| Advantage | | | Equities & Equity Related Securities | 0% | 0% |
| Assure | | | Debt Instruments | 20% | 100% |
| | ULIF01008/07/05BSLIASSURE109 | Very Low | Money Market & Cash | 0% | 80% |
| | | | Equities & Equity Related Securities | 0% | 0% |
| | | | Debt Instrument, | 25% | 80% |
| Enhancer | ULIF00213/03/01BSLENHANCE109 | Medium | Money Market & Cash | 0% | 40% |
| | | | Equities & Equity Related Securities | 20% | 35% |
| | | | Debt Instruments | 50% | 70% |
| Creator | ULIF00704/02/04BSLCREATOR109 | Medium | Money Market & Cash | 0% | 40% |
| | | | Equities & Equity Related Securities | 30% | 50% |
| Magnifier | | High | Debt Instruments | 10% | 50% |
| | ULIF00826/06/04BSLIIMAGNI109 | | Money Market & Cash | 0% | 40% |
| | | 0 | Equities & Equity Related Securities | 50% | 90% |
| Maximiser | | | Debt Instruments | 0% | 20% |
| | ULIF01101/06/07BSLIINMAXI109 | High | Money Market & Cash | 0% | 20% |
| | | | Equities & Equity Related Securities | 80% | 100% |
| Multiplier | | | Debt Instruments | 0% | 20% |
| | ULIF01217/10/07BSLIINMULTI109 | High | Money Market & Cash | 0% | 20% |
| | | | Equities & Equity Related Securities | 80% | 100% |
| Super 20 | | | Debt Instruments | 0% | 20% |
| | ULIF01723/06/09BSLSUPER20109 | High | Money Market & Cash | 0% | 20% |
| | | | Equities & Equity Related Securities | 80% | 100% |
| Pure Equity | | | Debt Instruments | 0% | 20% |
| | ULIF02707/10/11BSLIPUREEQ109 | High | Money Market & Cash | 0% | 20% |
| | | | Equities & Equity Related Securities | 80% | 100% |
| | | | Debt Instruments | 0% | 20% |
| Value & | ULIF02907/10/11BSLIVALUEM109 | High | Money Market & Cash | 0% | 20% |
| Momentum | •===•==•== | | Equities & Equity Related Securities | 80% | 100% |
| Capped Nifty Index | | | Debt Instruments | 0% | 10% |
| | ULIF03530/10/14BSLICNFIDX109 | High | Money Market & Cash | 0% | 10% |
| | | | Equities | 90% | 100% |
| Asset Allocation | | | Debt Instruments | 10% | 80% |
| | ULIF03430/10/14BSLIASTALC109 | High | Money Market & Cash | 0% | 40% |
| | | | Equities | 10% | 40% 80% |
| Linked | | | Government Securities | 60% | 100% |
| Discontinued | ULIF03205/07/13BSLILDIS109 | Very Low | Money Market & Cash | 0% | 40% |
| Policy Fund | | - , | Equities & Equity Related Securities | 0% | 0% |

* In each Segregated Fund except Liquid Plus, the Short Term Debt Instruments (Money Market, Mutual Fund & Cash) asset allocation will not exceed 40%. Money Market Instruments are debt instruments of less than one year maturity. It includes collateralised borrowing & lending obligation, certificate of deposits, commercial papers etc. Investment in Money Market Instrument supports for better liquidity management.

<u>Contract</u>

Your contract includes this policy document, the application for the policy and any amendments agreed upon in writing after the policy is issued. The contract also includes declarations given by the policy holder, any medical report form and written statements and answers furnished as evidence of insurability. We are bound only by statements that are part of the contract. Only our authorized officers can agree to any change in the contract and then only in writing.

This contract does not provide for participation in the distribution of profits or surplus declared by us.

Currency and Place of Payment

All payments to or by us will be in accordance with the prevailing Exchange Control regulations and other relevant laws and regulations of India.

Indian Rupee (Rs.) is the currency of this policy. We will make or accept payments relating to this policy at any of our offices in India or such other locations as determined by us from time to time

Assignment

Allowed as per the provisions of Section 38 of the Insurance Act, 1938 as amended from time to time.

For more details on the assignment, please refer to Annexure A.

Nomination

Allowed as per the provisions of Section 39 of the Insurance Act, 1938 as amended from time to time.

For more details on the nomination, please refer to Annexure B.

Claim Procedures

For processing a claim (be it on maturity or death) under this policy the following documents are required as may be relevant: For Maturity Benefit:

- Original policy document
- Claimant's statement

For Death Benefit:

- Original policy document
- Claimant's statement
- Death Certificate (only in the case of the death of the life insured)
- Medical Attendant's Certificate
- Employer's Certificate, if applicable
- Copies of Medical Reports of last and previous hospitalizations, if any
- For accident cases First Information Report, Post Mortem Report and Police Inquest Form

You shall also provide us with any other relevant information/ document as may be required by us preferably within 90 days from the date of request.

Any person claiming the benefits can download the claim request documents from our website www.insurance.birlasunlife.com or can obtain the same from any of our branches.

In case you are unable to provide any or all of the above documents, in exceptional circumstances such as a natural calamity, we may at our own discretion conduct an investigation and subsequently settle the claim.

<u>Taxation</u>

The income tax benefits on your policy will be as per prevailing Income Tax laws in India and any amendment(s) made thereto from time to time. As per the applicable laws and any amendments made thereto from time to time, we reserve the right to:

- deduct or withhold tax as the case may be; and
- recover levies, taxes, cesses and duties including but not limited to service tax from you or adjust the same from the amounts paid by you or accrued or payable to you under the policy.

Misstatement of Age

If the date of birth of the life insured has been misstated, any amount payable shall be increased or decreased to the amount that would have been provided, as determined by us, given the correct age.

If at the correct age, the life insured was not insurable under this policy according to our requirements, we reserve the right to pay the premiums paid till date and terminate the policy in accordance with Section 45 of the Insurance Act, 1938.

<u>Suicide</u>

If the life insured under this policy dies by suicide, whether medically sane or insane, within one year after the policy issue date, we will not pay the amount described in the Death Benefit provision. In such circumstances, we shall pay the Policy Fund Value (plus any charges recovered subsequent to date of death) as on date of death

Fraud and Misrepresentation

As per the provisions of Section 45 of the Insurance Act, 1938 as amended from time to time. For more details on Section 45 of the Insurance Act, 1938 please refer to Annexure C.

Grievance or Complaint

You may register your grievance or complaint with our **Head Customer Response & Resolution** at Customer Care Unit / Birla Sun Life Insurance Company Ltd. / One Indiabulls Centre, Tower 1, 16th Floor, Jupiter Mill Compound, 841, Senapati Bapat Marg, Elphinstone Road, Mumbai – 400013. You may also call our toll free no. 1-800-270-7000 or email:

customerservice@birlasunlife.com.

In case you are dissatisfied with the decision of the above office or have not received any response with 10 days, you may contact **Head Service Assurance** at Customer Care Unit / Birla Sun Life Insurance Company Ltd. / One Indiabulls Centre, Tower 1, 16th Floor, Jupiter Mill Compound, 841, Senapati Bapat Marg, Elphinstone Road, Mumbai – 400013. You may also call our toll free no. 1-800-270-7000 or email: grievances@birlasunlife.com.

The complaint should be made in writing duly signed or through email by the complainant or by his/her legal heirs with full details of the complaint and the contact information of complainant.

The complaint should be made in writing duly signed or through email by the complainant or by his/her legal heirs with full details of the complaint and the contact information of complainant.

If you are not satisfied with the response or do not receive a response from us within 15 days, you may approach the Grievance Cell of the Insurance Regulatory and Development Authority of India (IRDAI) on the following contact details:

IRDAI Grievance Call Centre (IGCC) TOLL FREE NO: 155255

Email ID: complaints@irda.gov.in

You can also register your complaint online at

http://www.igms.irda.gov.in/

Address for communication for complaints by fax/paper: Consumer Affairs Department, Insurance Regulatory and Development Authority of India, 9th floor, United India Towers, Basheerbagh, Hyderabad – 500 029, Andhra Pradesh

Fax No: 91- 40 - 6678 9768

Risk Factors / Disclaimers

This policy is underwritten by Birla Sun Life Insurance Company Limited (BSLI) and is a non-participating unit linked life insurance plan. Birla Sun Life Insurance and Wealth Max Plan are only the names of the Company and Policy respectively and do not in any way indicate their quality, future prospects or returns. The names of the funds offered in this plan do not in any way indicate their quality, future prospects or returns. Unless specifically stated as guaranteed, policy Charges can be modified by the company subject to the specified limits and prior IRDA of India approval. The value of the segregated fund reflects the value of the underlying investments. These investments are subject to market risks and

Insurance Ombudsman

In case you are dissatisfied with the decision/resolution of the Company, you may approach the Insurance Ombudsman located nearest to you (please refer below or visit our website www.insurance.birlasunlife.com) if your grievance pertains to:

- insurance claim that has been rejected or dispute of a claim on legal construction of the policy;
- delay in claim settlement;
- dispute with regard to premium; or
- non-receipt of your policy document.

As per provision 13(3) of the Redressal of Public Grievances Rules 1998, the complaint to the Ombudsman can be made:

- only if the grievance has been rejected by the grievance redressal machinery of the insurer;
- within a period of one year from the date of rejection by the insurer; and
- if it is not simultaneously under any litigation.

change in fundamentals such as tax rates etc affecting the investment portfolio. The premium paid in unit linked life insurance policies are subject to investment risk associated with capital markets and the Unit Price of the Units may go up or down based on the performance of segregated fund and factors influencing the capital market and the policyholder is responsible for his/her decisions. There is no guarantee or assurance of returns from the segregated fund/s. BSLI reserves the right to recover levies such as the service tax levied by the authorities on insurance transactions. If there be any additional levies, they too will be recovered from you. Tax benefit is subject to changes in tax laws. Insurance is the subject matter of solicitation.

NOTWITHSTANDING ANYTHING CONTAINED IN THIS POLICY DOCUMENT, THE PROVISIONS HEREIN SHALL STAND ALTERED, AMENDED, MODIFIED OR SUPERCEDED TO SUCH EXTENT AND IN SUCH MANNER AS MAY BE REQUIRED BY ANY CHANGE IN THE APPLICABLE LAW (INCLUDING BUT NOT LIMITED TO ANY REGULATIONS MADE OR DIRECTIONS / INSTRUCTIONS OR GUIDELINES ISSUED BY THE IRDA OF INDIA) OR ANY OTHER COMPETENT AUTHORITY OR AS MAY BE NECESSARY UNDER A JUDGEMENT OR ORDER /DIRECTION/ INSTRUCTION OF A COURT OF LAW.

List of Ombudsman

| Office of the Ombudsman | Contact Details | Areas of Jurisdiction | |
|-------------------------|---|--|--|
| | Office of the Insurance Ombudsman, | | |
| | 2nd floor, Ambica House, | | |
| | Near C.U. Shah College, | Gujarat, | |
| AHMEDABAD | 5, Navyug Colony, Ashram Road, | Dadra & Nagar Haveli, | |
| | Ahmedabad – 380 014. Tel. : 079 - 27546150 / 27546139 | Daman and Diu | |
| | | | |
| | Fax : 079 - 27546142 Email : bimalokpal.ahmedabad@gbic.co.in | | |
| | Office of the Insurance Ombudsman, | | |
| | Jeevan Soudha Building, PID No. 57-27-N-19 | | |
| RENCALURI | Ground Floor, 19/19, 24th Main Road, | | |
| BENGALURU | JP Nagar, Ist Phase, | Karnataka | |
| | Bengaluru – 560 078. | | |
| | Tel. : 080 - 26652048 / 26652049 | | |
| | Email : <u>bimalokpal.bengaluru@gbic.co.in</u> | | |
| | Office of the Insurance Ombudsman, | | |
| | Janak Vihar Complex, 2nd Floor, | | |
| BHOPAL | 6, Malviya Nagar, Opp. Airtel Office, Near New Market, | Madhya Pradesh | |
| BHOFAL | Bhopal – 462 003. | Chattisgarh | |
| | Tel. : 0755 - 2769201 / 2769202 | chattisgum | |
| | Fax : 0755 - 2769203 | | |
| | Email : <u>bimalokpal.bhopal@gbic.co.in</u> | | |
| | Office of the Insurance Ombudsman, | | |
| | 62, Forest park, | | |
| BHUBANESHWAR | Bhubneshwar – 751 009. | Orissa | |
| | Tel. : 0674 - 2596461 /2596455 | | |
| | Fax : 0674 - 2596429 Emai : <u>bimalokpal.bhubaneswar@gbic.co.in</u> | | |
| | Office of the Insurance Ombudsman, | | |
| | S.C.O. No. 101, 102 & 103, 2nd Floor, | Punjab, | |
| | Batra Building, Sector 17 – D, | Haryana, | |
| CHANDIGARH | Chandigarh – 160 017 | Himachal Pradesh, | |
| | Tel. : 0172 - 2706196 / 2706468 | Jammu & Kashmir, | |
| | Fax : 0172 - 2708274 | Chandigarh | |
| | Email : <u>bimalokpal.chandigarh@gbic.co.in</u> | | |
| | Office of the Insurance Ombudsman, | | |
| | Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, | Toroil Madu | |
| CHENNAI | CHENNAI – 600 018 | Tamil Nadu, Pondicherry Town and | |
| | Tel. : 044 - 24333668 / 24335284 | Karaikal (which are part of Pondicherry) | |
| | Fax : 044 - 24333664 | | |
| | Email : bimalokpal.chennai@gbic.co.in | | |
| | Office of the Insurance Ombudsman, | | |
| | 2/2 A, Universal Insurance Building, | | |
| DELHI | Asaf Ali Road, | D all i | |
| | New Delhi – 110 002. | Delhi | |
| | Tel. : 011 - 23239633 / 23237539 Fax : 011 - 23230858 | | |
| | Email : <u>bimalokpal.delhi@gbic.co.in</u> | | |
| | Office of the Insurance Ombudsman, | | |
| | Jeevan Nivesh, 5th Floor, | Assam, | |
| GUWAHATI | Nr. Panbazar over bridge, S.S. Road, | Meghalaya, | |
| | | Manipur, | |
| | Guwahati – 781001(ASSAM). | Mizoram | |
| | Tel. : 0361 - 2132204 / 2132205 | Mizoram, Arunachal Pradesh, | |
| | Tel. : 0361 - 2132204 / 2132205 Fax : 0361 - 2732937 | Mizoram, Arunachal Pradesh, Nagaland and Tripura | |
| | Tel. : 0361 - 2132204 / 2132205 Fax : 0361 - 2732937 Email : bimalokpal.guwahati@gbic.co.in | Arunachal Pradesh, | |
| | Tel. : 0361 - 2132204 / 2132205 Fax : 0361 - 2732937 Email : bimalokpal.guwahati@gbic.co.in Office of the Insurance Ombudsman, | Arunachal Pradesh, | |
| | Tel. : 0361 - 2132204 / 2132205 Fax : 0361 - 2732937 Email : bimalokpal.guwahati@gbic.co.in Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", | Arunachal Pradesh, Nagaland and Tripura | |
| | Tel.: 0361 - 2132204 / 2132205Fax: 0361 - 2732937Email: bimalokpal.guwahati@gbic.co.inOffice of the Insurance Ombudsman,6-2-46, 1st floor, "Moin Court",Lane Opp. Saleem Function Palace, | Arunachal Pradesh, Nagaland and Tripura Andhra Pradesh, | |
| HYDERABAD | Tel.: 0361 - 2132204 / 2132205Fax: 0361 - 2732937Email: bimalokpal.guwahati@gbic.co.inOffice of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, | Arunachal Pradesh, Nagaland and Tripura | |
| HYDERABAD | Tel.: 0361 - 2132204 / 2132205Fax: 0361 - 2732937Email: bimalokpal.guwahati@gbic.co.inOffice of the Insurance Ombudsman,6-2-46, 1st floor, "Moin Court",Lane Opp. Saleem Function Palace, | Arunachal Pradesh, Nagaland and Tripura Andhra Pradesh, Telangana, | |
| HYDERABAD | Tel.: 0361 - 2132204 / 2132205Fax: 0361 - 2732937Email: bimalokpal.guwahati@gbic.co.inOffice of the Insurance Ombudsman,6-2-46, 1st floor, "Moin Court",Lane Opp. Saleem Function Palace,A. C. Guards, Lakdi-Ka-Pool,Hyderabad - 500 004. | Arunachal Pradesh, Nagaland and Tripura Andhra Pradesh, Telangana, Yanam and | |

| | Office of the Insurance Ombudsman, | | | |
|------------|--|--|--|--|
| | Jeevan Nidhi – II Bldg., Gr. Floor, | | | |
| JAIPUR | Bhawani Singh Marg, | Rajasthan | | |
| | Jaipur - 302 005. Tel. : 0141 - 2740363 | | | |
| | Email : Bimalokpal.jaipur@gbic.co.in | | | |
| | Office of the Insurance Ombudsman, | | | |
| | 2nd Floor, Pulinat Bldg., | | | |
| | Opp. Cochin Shipyard, M. G. Road, | Kerala. | | |
| ERNAKULAM | Ernakulam - 682 015. | Lakshadweep, | | |
| ENNAROLAWI | Tel. : 0484 - 2358759 / 2359338 | Mahe-a part of Pondicherry | | |
| | Fax : 0484 - 2359336 | | | |
| | Email : bimalokpal.ernakulam@gbic.co.in | | | |
| | Office of the Insurance Ombudsman, | | | |
| | Hindustan Bldg. Annexe, 4th Floor, | W/act Demos | | |
| | 4, C.R. Avenue, | West Bengal, Bihar, | | |
| KOLKATA | KOLKATA - 700 072. | Sikkim, | | |
| NULKATA | Tel. : 033 - 22124339 / 22124340 | Jharkhand, | | |
| | Fax : 033 - 22124341 | Andaman & Nicobar Islands | | |
| | Email : bimalokpal.kolkata@gbic.co.in | | | |
| | | Districts of Uttar Pradesh : | | |
| | Office of the Insurance Ombudsman, | Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, | | |
| | 6th Floor, Jeevan Bhawan, Phase-II, | Allahabad, Mirzapur, Sonbhabdra, Fatehpur, Pratapgarh, Jaunpur, | | |
| | Nawal Kishore Road, Hazratganj, | Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, | | |
| LUCKNOW | Lucknow - 226 001. | Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, | | |
| | Tel. : 0522 - 2231330 / 2231331 | Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, | | |
| | Fax : 0522 - 2231310 | Basti, Ambedkarnagar, Sultanpur, Maharajgang, | | |
| | Email : <u>bimalokpal.lucknow@gbic.co.in</u> | Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, | | |
| | | Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar | | |
| | Office of the Insurance Ombudsman, | | | |
| | 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), | | | |
| MUMBAI | S. V. Kodu, Santacruz (W), Mumbai - 400 054. | Goa, Mumbai Metropolitan Region | | |
| IVIOIVIDAI | Tel. : 022 - 26106552 / 26106960 | excluding Navi Mumbai & Thane | | |
| | Fax : 022 - 26106052 | excluding Navi Wanibar & Haite | | |
| | Email : <u>bimalokpal.mumbai@gbic.co.in</u> | | | |
| | Email . <u>omaiokpai.mambal@gblc.co.m</u> | State of Uttaranchal and the following Districts of Uttar Pradesh: | | |
| | | Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Etah, | | |
| | | Bulandshehar, Kanooj, Mainpuri, Mathura, Meerut, | | |
| NOIDA | Office of the Insurance Ombudsman, | Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, | | |
| | Email : <u>bimalokpal.noida@gbic.co.in</u> | Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, | | |
| | | Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, | | |
| | | Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, | | |
| | | Saharanpur | | |
| | Office of the Insurance Ombudsman, | | | |
| | Jeevan Darshan Bldg., 2nd Floor, | | | |
| | C.T.S. No.s. 195 to 198, | Maharashtra, | | |
| Pune. | N.C. Kelkar Road, Narayan Peth, | Area of Navi Mumbai and Thane | | |
| | Pune – 411 030 | excluding Mumbai Metropolitan Region | | |
| | Tel. : 020 - 32341320 | | | |
| | Email : <u>bimalokpal.pune@gbic.co.in</u> | | | |

ANNEXURE A

Section 38 - Assignment and Transfer of Insurance Policies

Assignment or transfer of a policy should be in accordance with Section 38 of the Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015. The extant provisions in this regard are as follows:

- 1. This policy may be transferred/assigned, wholly or in part, with or without consideration.
- 2. An Assignment may be effected in a policy by an endorsement upon the policy itself or by a separate instrument under notice to the Insurer.
- 3. The instrument of assignment should indicate the fact of transfer or assignment and the reasons for the assignment or transfer, antecedents of the assignee and terms on which assignment is made.
- 4. The assignment must be signed by the transferor or assignor or duly authorized agent and attested by at least one witness.
- 5. The transfer of assignment shall not be operative as against an insurer until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or copy there of certified to be correct by both transferor and transferee or their duly authorised agents have been delivered to the insurer.
- 6. Fee to be paid for assignment or transfer can be specified by the Authority through Regulations.
- On receipt of notice with fee, the insurer should Grant a written acknowledgement of receipt of notice. Such notice shall be conclusive evidence against the insurer of duly receiving the notice.
- 8. If the insurer maintains one or more places of business, such notices shall be delivered only at the place where the policy is being serviced.
- 9. The insurer may accept or decline to act upon any transfer or assignment or endorsement, if it has sufficient reasons to believe that it is
 - a. not bonafide or
 - b. not in the interest of the policyholder or
 - c. not in public interest or
 - d. is for the purpose of trading of the insurance policy.
- 10. Before refusing to act upon endorsement, the Insurer should record the reasons in writing and communicate the same in writing to Policyholder within 30 days from the date of policyholder giving a notice of transfer or assignment.
- 11. In case of refusal to act upon the endorsement by the Insurer, any person aggrieved by the refusal may prefer a claim to IRDAI within 30 days of receipt of the refusal letter from the Insurer.
- 12. The priority of claims of persons interested in an insurance policy would depend on the date on which the notices of assignment or transfer is delivered to the insurer; where there are more than one instruments of transfer or assignment, the priority will depend on dates of delivery of such notices. Any dispute in this regard as to priority should be referred to Authority.
- 13. Every assignment or transfer shall be deemed to be absolute assignment or transfer and the assignee or transferee shall be deemed to be absolute assignee or transferee, except

- a. where assignment or transfer is subject to terms and conditions of transfer or assignment OR
- b. where the transfer or assignment is made upon condition that
 - i. the proceeds under the policy shall become payable to policyholder or Nominee(s) in the event of assignee or transferee dying before the insured OR
 - ii. the insured surviving the term of the policy. Such conditional assignee will not be entitled to obtain a loan on policy or Surrender the policy. This provision will prevail notwithstanding any law or custom having force of law which is contrary to the above position.
- 14. In other cases, the insurer shall, subject to terms and conditions of assignment, recognize the transferee or assignee named in the notice as the absolute transferee or assignee and such person
 - a. shall be subject to all liabilities and equities to which the transferor or assignor was subject to at the date of transfer or assignment and
 - b. may institute any proceedings in relation to the policy
 - c. obtain loan under the policy or Surrender the policy without obtaining the consent of the transferor or assignor or making him a party to the proceedings
- 15. Any rights and remedies of an assignee or transferee of a life insurance policy under an assignment or transfer effected before commencement of the Insurance Laws (Amendment) Act, 2015 shall not be affected by this section.

[Disclaimer: This is not a comprehensive list of amendments of the Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to Original Act Gazette Notification dated March 23, 2015 for complete and accurate details.]

ANNEXURE B

Section 39 - Nomination by Policyholder

Nomination of a life insurance Policy is as below in accordance with Section 39 of the Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015. The extant provisions in this regard are as follows:

- 1. The policyholder of a life insurance on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death.
- 2. Where the Nominee is a minor, the policyholder may appoint any person to receive the money secured by the policy in the event of policyholder's death during the minority of the Nominee. The manner of appointment to be laid down by the insurer.
- 3. Nomination can be made at any time before the maturity of the policy.
- 4. Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the insurer and can be registered by the insurer in the records relating to the policy.
- 5. Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be.
- 6. A notice in writing of Change or Cancellation of nomination must be delivered to the insurer for the insurer to be liable to such Nominee. Otherwise, insurer will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the insurer.
- 7. Fee to be paid to the insurer for registering change or cancellation of a nomination can be specified by the Authority through Regulations.
- 8. On receipt of notice with fee, the insurer should grant a written acknowledgement to the policyholder of having registered a nomination or cancellation or change thereof.
- 9. A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the insurer or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of insurer's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan.
- 10. The right of any creditor to be paid out of the proceeds of any policy of life insurance shall not be affected by the nomination.
- 11. In case of nomination by policyholder whose life is insured, if the Nominees die before the policyholder, the proceeds are payable to policyholder or his heirs or legal representatives or holder of succession certificate.
- 12. In case Nominee(s) survive the person whose life is insured, the amount secured by the policy shall be paid to such survivor(s).
- 13. Where the policyholder whose life is insured nominates his
 - a. parents or
 - b. spouse or
 - c. children or
 - d. spouse and children
 - e. or any of them

the Nominees are beneficially entitled to the amount payable by the insurer to the policyholder unless it is proved that

policyholder could not have conferred such beneficial title on the Nominee having regard to the nature of his title.

- 14. If Nominee(s) die after the policyholder but before his share of the amount secured under the policy is paid, the share of the expired Nominee(s) shall be payable to the heirs or legal representative of the Nominee or holder of succession certificate of such Nominee(s).
- 15. The provisions of sub-section 7 and 8 (13 and 14 above) shall apply to all life insurance policies maturing for payment after the commencement of the Insurance Laws (Amendment) Act, 2015.
- 16. If policyholder dies after maturity but the proceeds and benefit of the policy has not been paid to him because of his death, his Nominee(s) shall be entitled to the proceeds and benefit of the policy.
- 17. The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after the Insurance Laws (Amendment) Act, 2015, a nomination is made in favour of spouse or children or spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

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ANNEXURE C

Section 45 – Policy shall not be called in question on the ground of mis-statement after three years

Provisions regarding policy not being called into question in terms of Section 45 of the Insurance Act, 1938, as amended by the Insurance Laws (Amendment) Act, 2015 are as follows:

- 1. No Policy of Life Insurance shall be called in question on any ground whatsoever after expiry of 3 yrs from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy
 - whichever is later.
- 2. On the ground of fraud, a policy of Life Insurance may be called in question within 3 years from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy

whichever is later.

For this, the insurer should communicate in writing to the insured or legal representative or Nominee or assignees of insured, as applicable, mentioning the ground and materials on which such decision is based.

- 3. Fraud means any of the following acts committed by insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:
 - a. The suggestion, as a fact of that which is not true and which the insured does not believe to be true;
 - b. The active concealment of a fact by the insured having knowledge or belief of the fact;
 - c. Any other act fitted to deceive; and
 - d. Any such act or omission as the law specifically declares to be fraudulent.
- 4. Mere silence is not fraud unless, depending on circumstances of the case, it is the duty of the insured or his agent keeping silence to speak or silence is in itself equivalent to speak.
- 5. No Insurer shall repudiate a life insurance Policy on the ground of Fraud, if the Insured / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of material fact are within the knowledge of the insurer. Onus of disproving is upon the policyholder, if alive, or beneficiaries.
- 6. Life insurance Policy can be called in question within 3 years on the ground that any statement of or suppression of a fact material to expectancy of life of the insured was incorrectly made in the proposal or other document basis which policy was issued or revived or rider issued. For this, the insurer should communicate in writing to the insured or legal representative or Nominee or assignees of insured, as applicable, mentioning the ground and materials on which decision to repudiate the policy of life insurance is based.
- 7. In case repudiation is on ground of mis-statement and not on fraud, the premium collected on policy till the date of repudiation shall be paid to the insured or legal representative or Nominee or assignees of insured, within a period of 90 days from the date of repudiation.
- 8. Fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer. The onus is on insurer to show that if the insurer had been aware of the said

fact, no life insurance policy would have been issued to the insured.

9. The insurer can call for proof of age at any time if he is entitled to do so and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof of age of Life Insured. So, this Section will not be applicable for questioning age or adjustment based on proof of age submitted subsequently.

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