

**List of Health Insurance Regulatory Returns (as revised in December 2014)**

| Forms                         | Description  | Frequency |
|-------------------------------|--|-----------|
| INPUT_HEALTH_1                | Details of product performance for products with 1 year or less than 1 year term | Yearly    |
| INPUT_HEALTH_1(a)             | Details of product performance for products with more than 1 year term           | Yearly    |
| INPUT_HEALTH_1.1              | Details of product performance in terms of claims development and aging          | Yearly    |
| INPUT_HEALTH_2                | Details of product performance in terms of claims management w.r.t TPA           | Yearly    |
| INPUT_HEALTH_3                | Details of product information - Channelwise                                     | Yearly    |
| INPUT_HEALTH_4.1              | Details of new business and renewal business - Statewise                         | Yearly    |
| INPUT_HEALTH_6.3              | Details of claims data - state wise  | Yearly    |
| INPUT_HEALTH_9                | Details of Large Claim by State wise   | Yearly    |
| INPUT_HEALTH_6.4              | Performance of Government sponsored Health Insurance Scheme for the quarter      | Quarterly |
| INPUT_HEALTH_7                | State-wise Gross Premium   | Quarterly |
| INPUT_HEALTH_8                | State wise and channel wise claims reported                                      | Quarterly |
| INPUT_HEALTH_INDIAN_OFFICE_1  | Details of Indian Offices - for the quarter.                                     | Quarterly |
| INPUT_HEALTH_FOREIGN_OFFICE_1 | Details of foreign offices - upto the end of the quarter                         | Quarterly |
| INPUT_HEALTH_5                | Details of Due payable to TPA  | Monthly   |
| INPUT_HEALTH_6                | Details of Claims Handled directly- Individual & Group                           | Monthly   |

INPUT\_HEALTH\_1

Yearly**Details of product performance - Products with 1 year or less than 1 year term****Purpose and frequency**

To collect product information for all products having term 1 year or less than 1 year

The frequency of the return is yearly and as and when.

**Filters and Parameters**

Year

Insurer Name

| #                            | Particular                           |             | Product 1 | Product 2 | Product 3 | Product 4 | Product 5 |
|------------------------------|--------------------------------------|-------------|-----------|-----------|-----------|-----------|-----------|
|                              |                                      | Column Code | a         | b         | c         | d         | e         |
| <b>Product Details</b>       |                                      |             |           |           |           |           |           |
| 1                            | Product Name                         |             |           |           |           |           |           |
| 2                            | UIN                                  |             |           |           |           |           |           |
| 3a                           | Scope of Cover(1)                    |             |           |           |           |           |           |
| 3b                           | Target Group                         |             |           |           |           |           |           |
| 4                            | Insured Type                         |             |           |           |           |           |           |
| 4a                           | Basis of Payout                      |             |           |           |           |           |           |
| 5                            | Date of clearance of product         |             |           |           |           |           |           |
| 5a                           | Minimum Policy Period                |             |           |           |           |           |           |
| 5b                           | Maximum Policy period                |             |           |           |           |           |           |
| 6                            | Current Status of Product            |             |           |           |           |           |           |
| 6a                           | Add-on covers included               |             |           |           |           |           |           |
| 6b                           | No. of add on covers                 |             |           |           |           |           |           |
| 6c                           | Whether serviced by TPA?             |             |           |           |           |           |           |
| 6d                           | Total no. of TPA involved            |             |           |           |           |           |           |
| <b>New Business Data</b>     |                                      |             |           |           |           |           |           |
| 7                            | No. of policies issued               |             |           |           |           |           |           |
| 8                            | Gross Premium* Collected             |             |           |           |           |           |           |
| 8.i                          | Total Premium Ceded                  |             |           |           |           |           |           |
| 9                            | No of persons/members/ lives covered |             |           |           |           |           |           |
| 10                           | Total Sum Insured                    |             |           |           |           |           |           |
| 11a                          | Reinsurance Commissions Received     |             |           |           |           |           |           |
| <b>Renewal Business Data</b> |                                      |             |           |           |           |           |           |
| 7a                           | No. of policies due for renewal      |             |           |           |           |           |           |

|   |  |                         |  |  |  |  |  |
|---|--|-------------------------|--|--|--|--|--|
| 8a  | No. of policies renewed                    |                         |  |  |  |  |  |
| 9a  | Total Renewal Premium Collected            |                         |  |  |  |  |  |
| 9a.i  | Total Renewal Premium Ceded                |                         |  |  |  |  |  |
| 10a   | No of persons/members/ lives covered       |                         |  |  |  |  |  |
| 12a   | Total Sum Insured in renewal               |                         |  |  |  |  |  |
| 11b   | Reinsurance Commissions Received           |                         |  |  |  |  |  |
| Cancellation Data                             |  |                         |  |  |  |  |  |
| 8b.i  | No. of cancellation during the policy term | Out of New Business     |  |  |  |  |  |
| 8b.ii   |  | Out of Renewal Business |  |  |  |  |  |
| Expected new business figures (for next year) |  |                         |  |  |  |  |  |
| 6e  | No. of policies                            |                         |  |  |  |  |  |
| 6f  | Gross Premium                              |                         |  |  |  |  |  |
| 6g  | Total no. of claims                        |                         |  |  |  |  |  |
| 6h  | Total amount of claims                     |                         |  |  |  |  |  |
| 6i  | Claims ratio                               |                         |  |  |  |  |  |
| 6j  | Combined ratio                             |                         |  |  |  |  |  |

**Note:**

Claims Ratio = (Total Amount of Claims Incurred)/ GWP

\$\$ Combined Ratio = (Total Amount of Claims Incurred + Total Company Expenses Amount)/GWP.

\* Gross premium does not include service tax on the premium.

INPUT\_HEALTH\_1(a)

Yearly

Annexure C

**Details of product performance - Products with more than 1 year term****Purpose and frequency**

To collect product information for all products having term more than 1 year

The frequency of the return is yearly and as and when.

**Filters and Parameters**

Year

Insurer Name

| #    | Particular                           |                               | Product 1 | Product 2 | Product 3 | Product 4 | Product 5 |
|------|--------------------------------------|-------------------------------|-----------|-----------|-----------|-----------|-----------|
|      |                                      | Column Code                   | a         | b         | c         | d         | e         |
|      |                                      | <b>Product Details</b>        |           |           |           |           |           |
| 1    | Product Name                         |                               |           |           |           |           |           |
| 2    | UIN                                  |                               |           |           |           |           |           |
| 3a   | Scope of Cover(1)                    |                               |           |           |           |           |           |
| 3b   | Target Group                         |                               |           |           |           |           |           |
| 4    | Insured Type                         |                               |           |           |           |           |           |
| 4a   | Basis of Payout                      |                               |           |           |           |           |           |
| 5    | Date of clearance of product         |                               |           |           |           |           |           |
| 5a   | Minimum Policy Period                |                               |           |           |           |           |           |
| 5b   | Maximum Policy period                |                               |           |           |           |           |           |
| 6    | Current Status of Product            |                               |           |           |           |           |           |
| 6a   | Add-on covers included               |                               |           |           |           |           |           |
| 6b   | No. of add on covers                 |                               |           |           |           |           |           |
| 6c   | Whether serviced by TPA?             |                               |           |           |           |           |           |
| 6d   | Total no. of TPA involved            |                               |           |           |           |           |           |
|      |                                      | <b>New Business Data</b>      |           |           |           |           |           |
| 7    | No. of policies issued               |                               |           |           |           |           |           |
| 8    | Gross Premium* Collected             |                               |           |           |           |           |           |
| 8.i  | Total Premium Ceded                  |                               |           |           |           |           |           |
| 9    | No of persons/members/ lives covered |                               |           |           |           |           |           |
| 10   | Total Sum Insured                    |                               |           |           |           |           |           |
| 11a  | Reinsurance Commissions Received     |                               |           |           |           |           |           |
|      |                                      | <b>Renewal Business Data</b>  |           |           |           |           |           |
| 7a   | No. of policies due for renewal      |                               |           |           |           |           |           |
| 8a   | No. of policies renewed              |                               |           |           |           |           |           |
| 9a   | Total Renewal Premium Collected      |                               |           |           |           |           |           |
| 9a.i | Total renewal premium ceded          |                               |           |           |           |           |           |
| 10a  | No of persons/members/ lives covered |                               |           |           |           |           |           |
| 11a  | Total Sum Insured in renewal         |                               |           |           |           |           |           |
| 11b  | Reinsurance Commissions Received     |                               |           |           |           |           |           |
|      |                                      | <b>In-force Business Data</b> |           |           |           |           |           |

|       |   |  |  |  |  |  |  |
|-------|---|--|--|--|--|--|--|
| 7b    | No. of policies                               |  |  |  |  |  |  |
| 9b    | Gross Premium Income                          |  |  |  |  |  |  |
| 9b.i  | Total premium ceded                           |  |  |  |  |  |  |
| 10b   | No of persons/members/ lives covered          |  |  |  |  |  |  |
| 11b   | Total Sum Insured                             |  |  |  |  |  |  |
| 12b   | Reinsurance Commissions Received              |  |  |  |  |  |  |
|       |   | <b>Cancellation Data</b>                             |  |  |  |  |  |
| 7c    | No. of cancellation in free look period       | Out of New Business                                  |  |  |  |  |  |
| 8c.i  | No. of cancellation*** during the policy term | Out of New Business                                  |  |  |  |  |  |
| 8c.ii |   | Out of Renewal Business                              |  |  |  |  |  |
|       |   | <b>Expected new business figures (for next year)</b> |  |  |  |  |  |
| 6e    | No. of policies                               |  |  |  |  |  |  |
| 6f    | Total Gross Premium                           |  |  |  |  |  |  |
| 6g    | Total no. of claims                           |  |  |  |  |  |  |
| 6h    | Total amount of claims                        |  |  |  |  |  |  |
| 6i    | Claims ratio                                  |  |  |  |  |  |  |
| 6j    | Combined ratio                                |  |  |  |  |  |  |

**Note:**

Claims Ratio = (Total Amount of Claims Incurred)/ GWP

\$\$ Combined Ratio = (Total Amount of Claims Incurred + Total Company Expenses Amount)/GWP.

\* Gross premium does not include service tax on the premium.

INPUT\_HEALTH\_1.1

Yearly**Details of product performance in terms of claims development and aging****Purpose and frequency**

To collect claims movement and claims aging data

The frequency of the return is yearly and as and when.

**Filters and Parameters**

Year

Channel Type \$

Insurer Name

| #                  | Particular                                  |                    | Product 1 | Product 2 | Product 3 | Product 4 | Product 5 |
|--------------------|---|--------------------|-----------|-----------|-----------|-----------|-----------|
|                    |   | <b>Column Code</b> | <b>a</b>  | <b>b</b>  | <b>c</b>  | <b>d</b>  | <b>e</b>  |
| <b>Claims Data</b> |   |                    |           |           |           |           |           |
| 1.i                | Claims pending at the beginning of the year | No.                |           |           |           |           |           |
| 1.ii               |   | Amount             |           |           |           |           |           |
| 2.i                | New claims registered                       | No.                |           |           |           |           |           |
| 2.ii               |   | Amount             |           |           |           |           |           |
| 3.i                | Claims repudiated                           | No.                |           |           |           |           |           |
| 3.ii               |   | Amount             |           |           |           |           |           |
| 4.i                | Claims Settled                              | No.                |           |           |           |           |           |
| 4.ii               |   | Amount             |           |           |           |           |           |
| 5.i                | Claims pending at the end of the year       | No.                |           |           |           |           |           |
| 5.ii               |   | Amount             |           |           |           |           |           |
| 6.i                | Penal Interest Paid                         | No.                |           |           |           |           |           |
| 6.ii               |   | Amount             |           |           |           |           |           |
| 7.i                | Incurred Claims Ratio \$                    | %                  |           |           |           |           |           |
| 7.ii               | Combined Ratio \$\$                         | %                  |           |           |           |           |           |

\$ Incurred Claims ratio = Total incurred claim/ Total Earned Premium.

\$\$ Combined Ratio = (Total claims paid+other operating expense)/total premium earned.

| <b>Aging of pending claims*</b> |  |        |  |  |  |  |  |
|---------------------------------|--|--------|--|--|--|--|--|
| 12.i                            | Claims pending for less than 1 month                           | No.    |  |  |  |  |  |
| 12.ii                           |  | Amount |  |  |  |  |  |
| 13.i                            | Claims pending for greater than 1 month and less than 3 months | No.    |  |  |  |  |  |
| 13.ii                           |  | Amount |  |  |  |  |  |
| 14.i                            | Claims pending for greater than 3 month and less than 6 months | No.    |  |  |  |  |  |
| 14.ii                           |  | Amount |  |  |  |  |  |

|       |   |        |  |  |  |  |  |
|-------|---|--------|--|--|--|--|--|
| 15.i  | Claims pending for greater than 6 month and less than 12 months | No.    |  |  |  |  |  |
| 15.ii |   | Amount |  |  |  |  |  |
| 16.i  | Claims pending for greater than 1 year and less than 2 years    | No.    |  |  |  |  |  |
| 16.ii |   | Amount |  |  |  |  |  |
| 17.i  | Claims pending for more than 2 yrs                              | No.    |  |  |  |  |  |
| 17.ii |   | Amount |  |  |  |  |  |

\* Reckoned from date of first intimation

| Aging of settled claims ** |   |        |  |  |  |  |  |
|----------------------------|---|--------|--|--|--|--|--|
| 12.i                       | Claims settled for less than 1 month                            | No.    |  |  |  |  |  |
| 12.ii                      |   | Amount |  |  |  |  |  |
| 13.i                       | Claims settled for greater than 1 month and less than 3 months  | No.    |  |  |  |  |  |
| 13.ii                      |   | Amount |  |  |  |  |  |
| 14.i                       | Claims settled for greater than 3 month and less than 6 months  | No.    |  |  |  |  |  |
| 14.ii                      |   | Amount |  |  |  |  |  |
| 15.i                       | Claims settled for greater than 6 month and less than 12 months | No.    |  |  |  |  |  |
| 15.ii                      |   | Amount |  |  |  |  |  |
| 16.i                       | Claims settled for greater than 1 year and less than 2 years    | No.    |  |  |  |  |  |
| 16.ii                      |   | Amount |  |  |  |  |  |
| 17.i                       | Claims settled for more than 2 yrs                              | No.    |  |  |  |  |  |
| 17.ii                      |   | Amount |  |  |  |  |  |

\*\* Reckoned from the date of receipt of last requirement

| Aging of repudiated claims *** |  |        |  |  |  |  |  |
|--------------------------------|--|--------|--|--|--|--|--|
| 12.i                           | Claims repudiated for less than 1 month                            | No.    |  |  |  |  |  |
| 12.ii                          |  | Amount |  |  |  |  |  |
| 13.i                           | Claims repudiated for greater than 1 month and less than 3 months  | No.    |  |  |  |  |  |
| 13.ii                          |  | Amount |  |  |  |  |  |
| 14.i                           | Claims repudiated for greater than 3 month and less than 6 months  | No.    |  |  |  |  |  |
| 14.ii                          |  | Amount |  |  |  |  |  |
| 15.i                           | Claims repudiated for greater than 6 month and less than 12 months | No.    |  |  |  |  |  |
| 15.ii                          |  | Amount |  |  |  |  |  |
| 16.i                           | Claims repudiated for greater than 1 year and less than 2 years    | No.    |  |  |  |  |  |
| 16.ii                          |  | Amount |  |  |  |  |  |
| 17.i                           | Claims repudiated for more than 2 yrs                              | No.    |  |  |  |  |  |
| 17.ii                          |  | Amount |  |  |  |  |  |

\*\*\*Reckoned from date of receipt of last requirement

\$ List of Various Channels are Direct Business - Internet, Direct Business - Other than Internet, Individual Agents, Banks, Corporate Agents - Other than Banks,Brokers, & Micro-Insurance Agents.

## Annexure E

**\$\$ : the data to be submitted separately for each of the TPAs.**



*INPUT\_HEALTH\_3*

**Yearly**

## Annexure F

### Details of product performance in terms of channels

### Purpose and frequency

To capture the performance of the products in terms of distribution channels

The frequency of the return is yearly and as and when.

## Filters and Parameters

Year

\_\_\_\_\_

Insurer Name

\_\_\_\_\_

**Channel Type\$**

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[illegible]

**Note:**

**All data has to be entered at individual Channel level.**

\$ List of Various Channels are Direct Business - Internet, Direct Business - Other than Internet, Individual Agents, Banks, Corporate Agents - Other than Banks, Brokers, Micro-Insurance Agents.

\* Gross premium does not include service tax on the premium.

**Details of new business and renewal business - Statewise****Purpose and frequency**

To capture the statewise new business and renewal business activities for each insurer

The frequency of the return is yearly.

**Filters and Parameters**

Year

Insurer Name

|                     |                       | New Business    |                      |                   | Renewal Business |                      |                   | In-Force Business |                      |                   |
|---------------------|-----------------------|-----------------|----------------------|-------------------|------------------|----------------------|-------------------|-------------------|----------------------|-------------------|
| #                   | State                 | No. of policies | Gross Premium Amount | Total Sum Assured | No. of policies  | Gross Premium Amount | Total Sum Assured | No. of policies   | Gross Premium Amount | Total Sum Assured |
| Column Code         |                       | a               | b                    | d                 | e                | f                    | h                 | e                 | f                    | h                 |
| Individual Business |                       |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 1                   | Andhra Pradesh        |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 2                   | Arunachal Pradesh     |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 3                   | Assam                 |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 4                   | Bihar                 |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 5                   | Chhattisgarh          |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 6                   | Goa                   |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 7                   | Gujarat               |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 8                   | Haryana               |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 9                   | Himachal Pradesh      |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 10                  | Jammu & Kashmir       |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 11                  | Jharkhand             |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 12                  | Karnataka             |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 13                  | Kerala                |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 14                  | Madhya Pradesh        |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 15                  | Maharashtra           |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 16                  | Manipur               |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 17                  | Meghalaya             |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 18                  | Mizoram               |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 19                  | Nagaland              |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 20                  | Orissa                |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 21                  | Punjab                |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 22                  | Rajasthan             |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 23                  | Sikkim                |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 24                  | Tamil Nadu            |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 25                  | Telangana             |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 26                  | Tripura               |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 27                  | Uttar Pradesh         |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 28                  | Uttrakhand            |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 29                  | West Bengal           |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 30                  | Andaman & Nicobar Is. |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 31                  | Chandigarh            |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 32                  | Dadra & Nagra Haveli  |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 33                  | Daman & Diu           |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 34                  | Delhi                 |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 35                  | Lakshadweep           |                 |                      |                   |                  |                      |                   |                   |                      |                   |
| 36                  | Puducherry            |                 |                      |                   |                  |                      |                   |                   |                      |                   |
|                     | Total                 |                 |                      |                   |                  |                      |                   |                   |                      |                   |

(Return 4.1 to conti..)

## Group Business

|             |                       | New Business    |                      |                      |                   | Renewal Business |                      |                      |                   | In-Force Business |                      |                      |                   |
|-------------|-----------------------|-----------------|----------------------|----------------------|-------------------|------------------|----------------------|----------------------|-------------------|-------------------|----------------------|----------------------|-------------------|
| #           | State                 | No. of policies | No. of lives covered | Gross Premium Amount | Total Sum Assured | No. of policies  | No. of lives covered | Gross Premium Amount | Total Sum Assured | No. of policies   | Gross Premium Amount | Total Premium Amount | Total Sum Assured |
| Column Code |                       | a               | b                    | c                    | e                 | f                | g                    | h                    | j                 | f                 | g                    | h                    | j                 |
| 1           | Andhra Pradesh        |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 2           | Arunachal Pradesh     |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 3           | Assam                 |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 4           | Bihar                 |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 5           | Chhattisgarh          |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 6           | Goa                   |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 7           | Gujarat               |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 8           | Haryana               |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 9           | Himachal Pradesh      |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 10          | Jammu & Kashmir       |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 11          | Jharkhand             |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 12          | Karnataka             |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 13          | Kerala                |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 14          | Madhya Pradesh        |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 15          | Maharashtra           |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 16          | Manipur               |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 17          | Meghalaya             |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 18          | Mizoram               |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 19          | Nagaland              |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 20          | Orissa                |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 21          | Punjab                |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 22          | Rajasthan             |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 23          | Sikkim                |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 24          | Tamil Nadu            |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 25          | Telangana             |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 26          | Tripura               |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 27          | Uttar Pradesh         |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 28          | Uttrakhand            |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 29          | West Bengal           |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 30          | Andaman & Nicobar Is. |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 31          | Chandigarh            |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 32          | Dadra & Nagra Haveli  |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 33          | Daman & Diu           |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 34          | Delhi                 |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 35          | Lakshadweep           |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| 36          | Puducherry            |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |
| #           | Total                 |                 |                      |                      |                   |                  |                      |                      |                   |                   |                      |                      |                   |

\* Gross premium does not include service tax on the premium.

## Details of Claims for an Insurer- Statewise

### Purpose and frequency

The purpose of the form is to collect the information of the claims for an insurer.

The frequency of the form is yearly

### Filters and Parameters

Year

Insurer Name

|    |                       | Indemnity     |                  |               |                  |                                 |                  |               |                  |
|----|-----------------------|---------------|------------------|---------------|------------------|---------------------------------|------------------|---------------|------------------|
|    |                       | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement^^ |                  | Benefit Based |                  |
| #  | State                 | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                   | Amount of claims | No. of claims | Amount of claims |
|    | Column Code           | a             | b                | c             | d                | e                               | f                | g             | h                |
| 1  | Andhra Pradesh        |               |                  |               |                  |                                 |                  |               |                  |
| 2  | Arunachal Pradesh     |               |                  |               |                  |                                 |                  |               |                  |
| 3  | Assam                 |               |                  |               |                  |                                 |                  |               |                  |
| 4  | Bihar                 |               |                  |               |                  |                                 |                  |               |                  |
| 5  | Chhattisgarh          |               |                  |               |                  |                                 |                  |               |                  |
| 6  | Goa                   |               |                  |               |                  |                                 |                  |               |                  |
| 7  | Gujarat               |               |                  |               |                  |                                 |                  |               |                  |
| 8  | Haryana               |               |                  |               |                  |                                 |                  |               |                  |
| 9  | Himachal Pradesh      |               |                  |               |                  |                                 |                  |               |                  |
| 10 | Jammu & Kashmir       |               |                  |               |                  |                                 |                  |               |                  |
| 11 | Jharkhand             |               |                  |               |                  |                                 |                  |               |                  |
| 12 | Karnataka             |               |                  |               |                  |                                 |                  |               |                  |
| 13 | Kerala                |               |                  |               |                  |                                 |                  |               |                  |
| 14 | Madhya Pradesh        |               |                  |               |                  |                                 |                  |               |                  |
| 15 | Maharashtra           |               |                  |               |                  |                                 |                  |               |                  |
| 16 | Manipur               |               |                  |               |                  |                                 |                  |               |                  |
| 17 | Meghalaya             |               |                  |               |                  |                                 |                  |               |                  |
| 18 | Mizoram               |               |                  |               |                  |                                 |                  |               |                  |
| 19 | Nagaland              |               |                  |               |                  |                                 |                  |               |                  |
| 20 | Orissa                |               |                  |               |                  |                                 |                  |               |                  |
| 21 | Punjab                |               |                  |               |                  |                                 |                  |               |                  |
| 22 | Rajasthan             |               |                  |               |                  |                                 |                  |               |                  |
| 23 | Sikkim                |               |                  |               |                  |                                 |                  |               |                  |
| 24 | Tamil Nadu            |               |                  |               |                  |                                 |                  |               |                  |
| 25 | Telangana             |               |                  |               |                  |                                 |                  |               |                  |
| 26 | Tripura               |               |                  |               |                  |                                 |                  |               |                  |
| 27 | Uttar Pradesh         |               |                  |               |                  |                                 |                  |               |                  |
| 28 | Uttarakhand           |               |                  |               |                  |                                 |                  |               |                  |
| 29 | West Bengal           |               |                  |               |                  |                                 |                  |               |                  |
| 30 | Andaman & Nicobar Is. |               |                  |               |                  |                                 |                  |               |                  |
| 31 | Chandigarh            |               |                  |               |                  |                                 |                  |               |                  |
| 32 | Dadra & Nagra Haveli  |               |                  |               |                  |                                 |                  |               |                  |
| 33 | Daman & Diu           |               |                  |               |                  |                                 |                  |               |                  |
| 34 | Delhi                 |               |                  |               |                  |                                 |                  |               |                  |
| 35 | Lakshadweep           |               |                  |               |                  |                                 |                  |               |                  |
| 36 | Puducherry            |               |                  |               |                  |                                 |                  |               |                  |
| #  | Total                 |               |                  |               |                  |                                 |                  |               |                  |

^^ where apart of the claim emanating from single claim has been paid in cashless and remaining as reimbursements.



### Purpose and Frequency

To collect State wise information on Gross Premium, No. of Policies and Total Sum Assured across Channels

The frequency of the form is quarterly

### Filters and Parameters

Year

Quarter

☐ Individual ☒ Group

Name of insurer

[illegible]

This return collects information on the claims reported in each state during the quarter.

The frequency of this return is quarterly

## Year

Quarter

11

Name of insurer

Division

☐ Individual

○ Group

[illegible]

INPUT\_Health\_9

Yearly

Annexure L

## Details of Large Claim by State wise

### Purpose and frequency

This form captures the claim details of large claims in for all insurers

The frequency of this form is yearly and as and when

### Filters and Parameters

Year

Insurer Name

|             |                   | Reported Claims |                  | Fully Settled claims |                  | Partially settled claims |                  | Outstanding Claims |                  |
|-------------|-------------------|-----------------|------------------|----------------------|------------------|--------------------------|------------------|--------------------|------------------|
| #           | State             | No. of claims   | Amount of claims | No. of claims        | Amount of claims | No. of claims            | Amount of claims | No. of claims      | Amount of claims |
| Column Code |                   | a               | b                | c                    | d                | e                        | f                | g                  | h                |
| 1           | Andhra Pradesh    |                 |                  |                      |                  |                          |                  |                    |                  |
| 2           | Arunachal Pradesh |                 |                  |                      |                  |                          |                  |                    |                  |
| 3           | Assam             |                 |                  |                      |                  |                          |                  |                    |                  |
| 4           | Bihar             |                 |                  |                      |                  |                          |                  |                    |                  |
| 5           | Chhattisgarh      |                 |                  |                      |                  |                          |                  |                    |                  |
| 6           | Goa               |                 |                  |                      |                  |                          |                  |                    |                  |
| 7           | Gujarat           |                 |                  |                      |                  |                          |                  |                    |                  |
| 8           | Haryana           |                 |                  |                      |                  |                          |                  |                    |                  |
| 9           | Himachal Pradesh  |                 |                  |                      |                  |                          |                  |                    |                  |
| 10          | Jammu & Kashmir   |                 |                  |                      |                  |                          |                  |                    |                  |
| 11          | Jharkhand         |                 |                  |                      |                  |                          |                  |                    |                  |
| 12          | Karnataka         |                 |                  |                      |                  |                          |                  |                    |                  |
| 13          | Kerala            |                 |                  |                      |                  |                          |                  |                    |                  |
| 14          | Madhya Pradesh    |                 |                  |                      |                  |                          |                  |                    |                  |
| 15          | Maharashtra       |                 |                  |                      |                  |                          |                  |                    |                  |
| 16          | Manipur           |                 |                  |                      |                  |                          |                  |                    |                  |
| 17          | Meghalaya         |                 |                  |                      |                  |                          |                  |                    |                  |
| 18          | Mizoram           |                 |                  |                      |                  |                          |                  |                    |                  |
| 19          | Nagaland          |                 |                  |                      |                  |                          |                  |                    |                  |



|    |                       |  |  |  |  |  |  |  |  |
|----|-----------------------|--|--|--|--|--|--|--|--|
| 20 | Orissa                |  |  |  |  |  |  |  |  |
| 21 | Punjab                |  |  |  |  |  |  |  |  |
| 22 | Rajasthan             |  |  |  |  |  |  |  |  |
| 23 | Sikkim                |  |  |  |  |  |  |  |  |
| 24 | Tamil Nadu            |  |  |  |  |  |  |  |  |
| 25 | Telangana             |  |  |  |  |  |  |  |  |
| 26 | Tripura               |  |  |  |  |  |  |  |  |
| 27 | Uttar Pradesh         |  |  |  |  |  |  |  |  |
| 28 | Uttrakhand            |  |  |  |  |  |  |  |  |
| 29 | West Bengal           |  |  |  |  |  |  |  |  |
| 30 | Andaman & Nicobar Is. |  |  |  |  |  |  |  |  |
| 31 | Chandigarh            |  |  |  |  |  |  |  |  |
| 32 | Dadra & Nagra Haveli  |  |  |  |  |  |  |  |  |
| 33 | Daman & Diu           |  |  |  |  |  |  |  |  |
| 34 | Delhi                 |  |  |  |  |  |  |  |  |
| 35 | Lakshadweep           |  |  |  |  |  |  |  |  |
| 36 | Puducherry            |  |  |  |  |  |  |  |  |
| #  | <b>Total</b>          |  |  |  |  |  |  |  |  |

Note:

**Definition of Large Claims**

\* In respect of Personal Accident business: Rs. 50 lakh and above per claim per insured.

\* In respect of Travel Insurance business: Rs. 50 lakh and above per claim per insured.

\* In respect of "Other Health Insurance" business: Rs. 50 lakh and above per claim per insured.

## Annexure M

**The data on number of existing branches to be provided at the end of the Quarter.**

### **Business within India**

[illegible]

INPUT\_HEALTH\_Foreign\_Office\_1

Quarterly**Details of foreign offices - upto the end of the quarter****Purpose and Frequency**

This form collects the information on the foreign offices classified as representative offices, branches, subsidiaries, agency offices

The frequency of the form is quarterly

**Filters and Parameters**

Year

 Quarter

Name of insurer

 Country

| #           | Particulars                                    | No. | whether regulated by<br>local authority |
|-------------|--|-----|---|
| Column Code |  | a   | b                                       |
| 1           | No. of representative branches * outside India |     |   |
| 2           | No. of branches ** outside India               |     |   |
| 3           | No. of subsidiaries *** outside India          |     |   |
| 4           | No. of agency Offices **** outside India       |     |   |
| #           | Total No. of offices outside India             |     |   |

**Note:**

A representative office is an office established by a company to conduct marketing and other non-transactional operations, generally in a foreign country where a branch office or subsidiary is not warranted.

\* A branch of insurance companies is a retail location where an insurer offers a wide array of face to face and automated services to its

\*\*\* A subsidiary, in business matters, is an entity that is controlled by a separate higher entity

\*\*\*\* An agency office is an entity where the business is carried out by agents of the insurance companies

INPUT\_HEALTH\_5

Monthly

Annexure O

**Details of Due payable to TPA****Purpose and frequency**

To measure the effectiveness of functions of TPAs in terms of claim float and TPA Fees

The data to be submitted by insurers in respect of every TPA enrolled with them.

The frequency of the form is monthly

**Filters and Parameters**

Year

Month

Insurer Name

TPA Name

| #     | Particulars                                    | Claims Float | TPA Fees | Total    |
|-------|--|--------------|----------|----------|
|       | <i>Column Code</i>                             | <i>a</i>     | <i>b</i> | <i>c</i> |
| 1     | Due outstanding at the beginning of month      |              |          |          |
| 2     | Payment request received during the month      |              |          |          |
| 3     | Due paid during the month                      |              |          |          |
| 4     | Due outstanding at the end of the month        |              |          |          |
|       |  |              |          |          |
| 5     | <b>Due outstanding at the end of the month</b> |              |          |          |
| 5.i   | More than 0- 7 days                            |              |          |          |
| 5.ii  | More than 7-15 days                            |              |          |          |
| 5.iii | More than 15- 30 days                          |              |          |          |
| 5.iv  | More than 1-2 months                           |              |          |          |
| 5.v   | More than 2 months                             |              |          |          |
| 5.vi  | More than 4 months                             |              |          |          |
| 5.vii | More than 6 months                             |              |          |          |

## Details of Claims Handled directly- Individual & Group

### Purpose and frequency

The purpose of the form is to collect the information of the claims handled directly by insurers having health business for the individual & group business

The frequency of the form is monthly

### Filters and Parameters

Year

Month

Insurer Name

Division \$\$

 Individual or Group

### Claims movement Details

| # | Particulars                                  | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Based |                  | Total         |                  |
|---|--|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |  | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                                  | a             | b                | c             | d                | e                             | f                | g             | h                | i             | j                |
| 1 | Claims pending at the beginning of the month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | New Claims registered during the month       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims Settled During the Month              |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims repudiated                            |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims pending at the end of the month       |               |                  |               |                  |                               |                  |               |                  |               |                  |

### Aging of pending claims \*

| # | Particulars                          | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Based |                  | Total         |                  |
|---|--------------------------------------|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |                                      | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                          | a             | b                | c             | d                | e                             | f                | e             | f                | g             | h                |
| 1 | Claims pending for less than 1 month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | Claims pending for 1-3 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims pending for 3-6 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims pending for 6-12 months       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims pending for 1-2 years         |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 6 | claims pending for more than 2 years |               |                  |               |                  |                               |                  |               |                  |               |                  |

\* Reckoned from date of first intimation

### Aging of settled claims\*\*

| # | Particulars                             | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Based |                  | Total         |                  |
|---|---|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |   | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                             | a             | b                | c             | d                | e                             | f                | e             | f                | g             | h                |
| 1 | Claims settled within less than 1 month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | Claims settled within 1-3 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims settled within 3-6 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims settled within 6-12 months       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims settled within 1-2 years         |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 6 | claims settled within more than 2 years |               |                  |               |                  |                               |                  |               |                  |               |                  |

\*\* Reckoned from the date of receipt of last requirement

### Aging of repudiated claims\*\*\*

| # | Particulars                                | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Paid  |                  | Total         |                  |
|---|--|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |  | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                                | a             | b                | c             | d                | e                             | f                | e             | f                | g             | h                |
| 1 | Claims repudiated within less than 1 month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | Claims repudiated within 1-3 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims repudiated within 3-6 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims repudiated within 6-12 months       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims repudiated within 1-2 years         |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 6 | claims repudiated within more than 2 years |               |                  |               |                  |                               |                  |               |                  |               |                  |

\*\*\* Reckoned from the date of receipt of last requirement

**Details of Claims Handled through TPA- Individual & Group****Purpose and frequency**

The purpose of the form is to collect the information of the claims handled through TPA.

The data to be submitted by insurers in respect of every TPA enrolled with them.

The frequency of the form is monthly

**Filters and Parameters**

Year

 Month

Insurer Name

 TPA Name

Division \$\$

 Individual or Group
**Claims movement Details**

| # | Particulars                                  | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Based |                  | Total         |                  |
|---|--|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |  | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                                  | a             | b                | c             | d                | e                             | f                | g             | h                | i             | j                |
| 1 | Claims pending at the beginning of the month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | New Claims registered during the month       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims Settled During the Month              |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims repudiated                            |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims pending at the end of the month       |               |                  |               |                  |                               |                  |               |                  |               |                  |

**Aging of pending claims \***

| # | Particulars                          | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Based |                  | Total         |                  |
|---|--------------------------------------|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |                                      | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                          | a             | b                | c             | d                | e                             | f                | g             | h                | i             | j                |
| 1 | Claims pending for less than 1 month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | Claims pending for 1-3 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims pending for 3-6 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims pending for 6-12 months       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims pending for 1-2 years         |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 6 | claims pending for more than 2 years |               |                  |               |                  |                               |                  |               |                  |               |                  |

\* Reckoned from date of first intimation

**Aging of settled claims\*\***

| # | Particulars                             | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Based |                  | Total         |                  |
|---|---|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |   | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                             | a             | b                | c             | d                | e                             | f                | g             | h                | i             | j                |
| 1 | Claims settled within less than 1 month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | Claims settled within 1-3 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims settled within 3-6 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims settled within 6-12 months       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims settled within 1-2 years         |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 6 | claims settled within more than 2 years |               |                  |               |                  |                               |                  |               |                  |               |                  |

\*\* Reckoned from the date of receipt of last requirement

**Aging of repudiated claims\*\*\***

| # | Particulars                                | Cashless      |                  | Reimbursement |                  | Both Cashless & Reimbursement |                  | Benefit Paid  |                  | Total         |                  |
|---|--|---------------|------------------|---------------|------------------|-------------------------------|------------------|---------------|------------------|---------------|------------------|
|   |  | No. of claims | Amount of claims | No. of claims | Amount of claims | No. of claims                 | Amount of claims | No. of claims | Amount of claims | No. of claims | Amount of claims |
|   | Column Code                                | a             | b                | c             | d                | e                             | f                | g             | h                | i             | j                |
| 1 | Claims repudiated within less than 1 month |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 2 | Claims repudiated within 1-3 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 3 | Claims repudiated within 3-6 months        |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 4 | Claims repudiated within 6-12 months       |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 5 | Claims repudiated within 1-2 years         |               |                  |               |                  |                               |                  |               |                  |               |                  |
| 6 | claims repudiated within more than 2 years |               |                  |               |                  |                               |                  |               |                  |               |                  |

\*\*\* Reckoned from the date of receipt of last requirement

\$\$ data to be submitted separately for Individual & Group Businesses.